

Strategic Theme	Corporate Indicators	Source
Enabling people	Percentage of adults (aged 19+) that meet the Chief Medical Officer's recommendations for physical activity (150+ moderate intensity equivalent minutes per week)	Active Lives Survey
	% or respondents who have given unpaid help to groups, clubs or organisations	Feeling the difference survey (Staffs Police)
	% of the population who find it difficult or very difficult to cope on current income	Experian Data
	Percentage of households in fuel poverty	Department for Business, Energy & Industrial Statistics
	Rough sleeping rate per 10,000 households	LDC
	Proportion of households in council tax arrears	LDC
	Number of days to process new claims - Local Council Tax Support	LDC
	Number of days taken to process changes in circumstances - Local Council Tax Support	LDC
	Number of days to process new claims - housing benefit	LDC
	Number of days taken to process changes in circumstances - housing benefit	LDC
	Number of customer accounts	LDC
Shaping Place	Housing affordability ratio (house price in relation to average salary)	ONS
	Number of new affordable houses built	LDC
	Net change in the number of houses	LDC
	% waste recycled	LDC
	Waste collected	LDC
	Trade waste collected	LDC
Developing Prosperity	Number of jobs (total employment)	ONS
	Number of working age population claimants of Job Seekers Allowance including Universal Credit	ONS
	Total value of RV	LDC
	New measure of retail/office floor space	LDC
	Number of business start-ups	ONS
	Vacancy rates - Lichfield city centre	LDC
	Vacancy rates - Burntwood town centre	LDC
	Number of visitors to the district	LDC

	Visitor spending	LDC
	Number of non domestic premises/ properties	LDC
A good council/Corporate health Indicators	Number of complaints	LDC
	% of council tax collected (in year - does not include arrears payments) & all year	LDC
	% of business rates collected (in year - does not include arrears payments)	LDC
	Level of General Reserves	LDC
	Efficiency of financial monitoring – quarterly financial monitoring reports to Cabinet and Strategic (Overview and Scrutiny) Committee and three Treasury Management reports annually to Audit and Member Standards Committee.	LDC
	Revenue outturn - does not vary by more than +/- £250,000 of the approved budget.	LDC
	Payments to suppliers – at least 90% of undisputed invoices have been paid within 30 days	LDC
	Efficiency of financial reporting – Draft Statement of Accounts produced, authorised and published by 31 May.	LDC
	Efficiency of financial reporting – Audited Statement of Accounts produced and authorised for issue by 31 July with an unqualified External Audit Opinion.	LDC
	Value for money – the External Auditors' unqualified Value for Money Judgement.	LDC
	Average number of days lost to sickness	LDC
	% staff turnover	LDC
	Number of council apprentices	LDC
	% of annual Performance Development Reviews (PDRs) completed.	LDC

Please note the lighter grey bars indicate these are Corporate Health Indicators that are not with LDC control