

LGA Corporate Peer Challenge Action Plan - 2022

No.	Recommendation	Response	Action	Lead	Target date	Progress (RAG)
1	Develop clear outcomes for the strategic plan for the remainder of the plan's period. Identify resources and processes with programme management arrangements to produce a golden thread from the strategic intent to the delivery plans	Re-establish delivery plan targets	<ul style="list-style-type: none"> Review the delivery plan targets and refine by setting meaningful goals, milestones and timescales 	CT	April 2022	G
		Apply programme management approach to delivery plan outcomes	<ul style="list-style-type: none"> Establish all delivery plan projects in an effective corporate programme 	KS	May 2022	G
			<ul style="list-style-type: none"> Link key data sets and outcomes 	KS	May 2022	G
2	Invest time in setting out the decision-making process for major priorities, including good project management disciplines e.g. project gateways, and being a better client.	Apply programme management approach to delivery plan outcomes.	<ul style="list-style-type: none"> Establish a framework for effective corporate programme management. 	KS	March 2022	G
			<ul style="list-style-type: none"> Imbed skills in the organisation to provide project and programme management. 	CT	Sept 2022	G
3	Embrace the council's role as leader and convenor of place: For example, understanding how the Integrated Care System requirement to support broader social and economic development could be leveraged for the benefit of LDC's residents; or engaging with a wide range of partners in developing the Active Living Strategy to identify opportunities to join up around key outcomes.	Identify needs through effective use of data and work collaboratively to deliver outcomes. Identify partnership opportunities.	<ul style="list-style-type: none"> Use data to drive decision making and support district wide improvement. 	TT	Jun 2022	G
			<ul style="list-style-type: none"> Develop District Strategic Plan to 2050 to pull together key ambitions. 	SF	Jan 2023	G
			<ul style="list-style-type: none"> Roll out Community Power Strategy. 	CT	Dec 2022	G

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4	Consider whether LDC has sufficient capacity in place for the Being A Better Council, programme to proceed with the scale and pace set out.	Apply programme management approach to ensure outcomes are realised	<ul style="list-style-type: none"> Introduce dedicated programme management, leadership and business analyst support to the programme 	SF	Nov 2021	G
			<ul style="list-style-type: none"> Create pool of 'change champions' to support communications up and down the org. 	SF	Nov 2021	G
			<ul style="list-style-type: none"> Identified resources and set up project and programme. 	SF	Dec 21	G
5	Members to consider how their frontline role might evolve to enable a full contribution to and effective oversight of the four outcomes of the Being A Better Council programme, and consider appropriate support/development e.g. data and evidence led policy making, community leadership/engagement, commercial focus	Develop members understanding of: <ul style="list-style-type: none"> Resident and Business centric Data Performance driven Commercially minded 	<ul style="list-style-type: none"> Review member training offer to support BABC 	CT	May 2022	G
			<ul style="list-style-type: none"> Deliver updated structured training offer based around BABC 	CT	Jul 2022	G
6	Acknowledge the current uncertainty of how the new hybrid working model will operate and take steps to empower managers to work with their teams and experiment/test out how the model will work best for them and their customers.	Significant movement on this since November 2022 – teams now working in hybrid model following ceasing restriction 26.1.22	<ul style="list-style-type: none"> Deliver BABC – better led and better performing projects 	ALL	Sept 2022	G
			<ul style="list-style-type: none"> Collaboration tools Belonging & Wellbeing Strategy launched; Building use policy implemented; Intranet pages updated, FAQ's developed. 	CT	Feb 2022	G

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7	Review the LDC Communications and Engagement Strategy. As part of this, undertake a full stakeholder analysis and determine the appropriate mechanism to communicate progress of the council's key priorities both to partners and residents	Embrace community power model Mapping voluntary sector and using data	• Launch new Community Power Strategy	CT	April 2022	G
			• Deliver Community Power Strategy and develop full stakeholder engagement	CT	Sept 2022	G
			• Restructure communications team	SF	March 2022	G
8	Set realistic expectations around the timescales for delivery of the Birmingham Road Site and develop and deliver a communications/ engagement strategy for the next 12 months targeted at local residents and other key stakeholders	Multi phased approach established to development Milestones now established	• Establish all delivery plan projects in an effective corporate programme	DM	March 2022	G
			• Develop and agree Masterplan	DM	May 2022	G
			• Deliver communications /engagement plan	DM	Dec 2022	G
9	Recognise, support and protect your tourism and economic offers – ensure the new Economic Development Strategy encapsulates this.	Include consideration of social value.	• Develop Economic Prosperity Strategy	DM	Jun 2022	G
			• Procurement Strategy to develop clear social value ambitions to support	AT	May 2022	G