

CABINET MEMBER DECISION

3rd of September 2021

KEY DECISION: YES

Contract for Income Management Card Handling Service

1. Decision:

- 1.1 That a contract is entered into with GlobalPay for the delivery of the card handling services for a period of 3 years with an option to extend for 1 year.

2. Statement of Reasons:

- 2.1 We have an on-going requirement for income management services which we use for payments made over the internet, by telephone and through other channels such as the Post Office and directly to our bank accounts. The current agreement with Capita via Staffordshire County Council comes to an end on 7th September 2021. Following a procurement process we have identified an alternative card handling provision that will link with the new Staffordshire County Council / Capita service and deliver cashable savings to the Council.

3. Any Alternative Options:

- 3.1 Do nothing – this would mean a number of key services would no longer be able to process payments
- 3.2 Keep all services under the Staffordshire County Council / Civica agreement – this will result in no cashable saving being made

Signed:

A handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke at the end.

Cabinet Member for Innovation & Corporate Services

Date of Decision: 03/09/2021