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6th March 2017

Dear Sir/Madam

COMMUNITY HOUSING AND HEALTH (OVERVIEW AND SCRUTINY) COMMITTEE

A meeting of the above mentioned Committee has been arranged to take place on **TUESDAY** 14th MARCH 2017 at 6.00 p.m. in the **COMMITTEE ROOM**, District Council House, Lichfield to consider the following business.

Yours faithfully

Netture

Neil Turner BSC (Hons) MSC Director of Transformation & Resources

To: Members of Community Housing and Health (Overview and Scrutiny) Committee:

Councillors Leytham (Chairman), Mrs Boyle (Vice-Chairman), Mrs Banevicius, Mrs Barnett, Constable, Mrs Constable, Mrs Evans, Humphreys, O'Hagan, Ray, Rayner, Miss Shepherd and Mrs Tranter









AGENDA

1.	Apologies for Absence	
2.	Declarations of Interest	
3.	To approve as a correct record the minutes of the Meeting held on the 18 th January 2017	(copy attached)
4.	Work Programme and Forward Plan	(copy attached)
5.	GP Provision Across the District	(verbal presentation)
6.	2017/18 Action Plan for Regulatory Services Housing and Wellbein	g (copy attached)
7.	Lichfield District Community Safety Partnership Delivery Plan 2017-2020	(copy attached)
8.	Funding the Community and Voluntary Sector	(copy attached)
9.	Standing Itemsa) Burntwood Health Centresb) Staffordshire Health Select Committee	(verbal report) (verbal report)

(A copy of the Council's 'Strategic Plan at a Glance' is enclosed for information).

COMMUNITY, HOUSING AND HEALTH (OVERVIEW AND SCRUTINY) COMMITTEE

18 JANUARY 2017

PRESENT:

Councillors Leytham (Chairman), Mrs Boyle (Vice Chairman), Mrs Barnett, Mrs Constable, Mrs Evans, Humphreys, O'Hagan, Ray, Rayner, Miss Shepherd and Mrs Tranter.

Apologies for absence were received from Councillors Mrs Banevicius and Constable.

(In accordance with Council Procedure No. 17 Councillors Greatorex, Pullen and Wilcox also attended the meeting.)

Also Present: County Councillor Alan White, Cabinet Member for Health, Care and Wellbeing

DECLARATIONS OF INTEREST

Councillor O'Hagan declared *a* non-pecuniary interest he was currently employed by the Southern Staffordshire and Shropshire Mental Health Service.

Councillor Mrs Evans declared *a* non-pecuniary interest as her son was currently employed by the Southern Staffordshire and Shropshire Mental Health Service.

MINUTES

The Minutes of the Meeting held on 12th September 2016 were taken as read, and approved as a correct record and signed by the Chairman.

RESOLVED: That the Minutes of the Meeting held on 12th September 2016 be approved as a correct record

WORK PROGRAMME AND FORWARD PLAN

Members considered the Work Programme and Forward Plan. It was asked if there had been an Officer restructure at Bromford Housing and it was reported that Neighbourhood Coaches were being recruited as part of their locality strategy and further details would be given to Members at the seminar in February. It was then asked what the Revised Discretionary Housing Payment Policy item was as shown on the Forward Plan and it was reported that it was required to monitor the policy to ensure the criteria was fit for purpose and aiding as many as possible.

The Committee was formally introduced to Gareth Davies who was now the Head of Regulatory Services, Housing and Wellbeing.

RESOLVED:	That the	Work	Programme	and	Forward	Plan
be noted						

SUSTAINABLITY AND TRANFORMATION PLAN

The Committee received a presentation from Staffordshire County Council's Cabinet Member for Health, Care and Wellbeing, Councillor Alan White on plans to improve local health and social care and ease the financial overspend currently being experienced. It was noted that the County Council Social Care budget could not run at a deficit unlike the NHS.

It was reported that the current system for care was resulting too much expenditure without many improvements and not always providing the right care to people at the right time. It was felt that emergency care was being sought for far less life threatening problems leading to longer waiting times and reduced performance in those departments.

He reported that the Plan was a result of three year's work and was a direction of travel document and not a final policy. He stated that it was a system wide new model of care that included all sectors of health provision and focused the integration of them. It was noted that to achieve the Plan, investment would be needed and not just service cuts.

The Committee agreed that a re-education programme was required to help people access the right sort of treatment and so free up valuable acute beds and emergency care. They did however have some concerns that any closure of Minor Injury Units could increase attendance to A&E departments. It was noted that this would be considered when any final decision would be made.

Members felt that mental health provision was important as it could be linked to physical wellbeing especially in children.

Members also felt that current access to GP's was an issue and practices were not fit for purpose. It was reported that it was proposed to pool facilities together with greater secondary care being offered along with reorganised care pathways.

Members felt that there was a considerable waste with prescriptions and that this should be considered also.

County Councillor White was thanked for his presentation and due to the thoroughness of it, it was agreed that there would not be a need to hear from a representative from the NHS on the plan at a future meeting.

RESOLVED: That the information received be noted.

MID YEAR PERFORMANCE REPORT – ONE YEAR ACTION PLAN 16/17

The Committee received a report advising them of progress of the activities and projects described in the One Year Action Plan for 2016/17.

It was noted that performance of Revival and the Disability Facilities Grants had improved and were now on target.

Affordable housing was discussed and it was felt that the estimate of 27 units to be completed by the end of the year was a disappointing figure. It was noted however that development spanned many years from start to finish and it was difficult to calculate when the affordable houses would be completed.

When asked, it was noted that a Senior Environmental Health Officer had been appointed and so the Environmental Crime project would start in the near future.

RESOLVED: That the Mid-Year Performance Report and comments received be noted.

EFFICIENCY PLAN; MILL LANE LINK

The Committee received a report on the potential sale of the freehold of Mill Lane Link following a review of the use and operation of the Community Hub at that premises. It was reported that the use of the building had changed following the Fit for the Future Phase 1 when it was changed to a solely community facility and an office for local Police Officers.

It was reported that use of the premises by Community Groups had declined and the condition of the building had deteriorated and was in need of investment. It was also reported that the Police had advised the Council that they no longer require the use of the office as they now have access to mobile data.

Councillor Miss Shepherd who was also a Ward Member for Fazeley agreed with the report and felt that there were many other suitable venues in the area that could cater for the Community Groups. A written submission by the other Ward Member, Councillor Mills was included within the report which made suggestions for the premises however the Committee didn't feel that this would generate enough income to improve or sustain the facility.

RESOLVED: That the proposed option to close the Mill Lane Link Community Hub be endorsed and subsequently the most appropriate option for the disposal of this asset be identified.

EFFICIENCY PLAN; GRANT FUNDING TO COMMUNITY AND VOLUNTARY ORGANISATIONS

The Committee received a report on alternative options to award small grants within the District which could lead to efficiency savings. The support given by voluntary organisations and community groups was recognised and the role small grants has in assisting them.

Future options were discussed including phasing out the scheme, getting another organisation, for example Staffordshire Community Foundation, to administer the scheme or amalgamating it with the We Love Lichfield Fund.

When considering the item, Members felt that the local connection should not be lost and any scheme should benefit the whole District. It was raised that not all rural areas had been aware that there was a small grants scheme and so any changes should be publicised.

It was noted that if the Staffordshire Community Foundation was chosen to administer the scheme, there would be a charge to the Council but an overall saving in admin costs and the ability to retain control on the criteria and priorities for awards. Passing the fund to the We Love Lichfield Fund would not incur a charge but some control would be lost.

RESOLVED: That the Committee recommend the following actions

- (1) The scheme continue with the budget remaining as it is presently;
- (2) The scheme be administered through an outside body;
- (3) The Committee's preferred arrangement be through the Staffordshire Community Foundation; and
- (4) The priorities for the scheme be in line with the current Strategic Plan.

COUNCILLOR HUMPHREYS DECLARED A DISCLOSABLE PECUNIARY INTEREST AS HE WAS A FUND ADVISER FOR THE WE LOVE LICHFIELD FUND.

STANDING ITEMS

BURNTWOOD HEALTH CENTRES

The Committee noted the update given at the meeting. The Committee noted that there was no change from that last meeting. Councillor Mrs Evans reported that the situation was getting worse as GP's were not attracted to the Health & Wellbeing Centre and Locums had not attended leading to patient appointments being cancelled. The Leader of the Council assured the Committee that it remained high on the agenda and pressure was still being put on the relevant organisations to get a conclusion soon.

RESOLVED: That the information received be noted.

STAFFORDSHIRE HEALTH SELECT COMMITTEE

The Chairman of the Committee reported that most of the work undertaken by the Select Committee had centered around the Sustainability and Transformation Plan as discussed earlier in the meeting.

The District Councils' remit on health matters was discussed and it was noted that it had a role in prevention including healthy lifestyles through leisure, housing work including DFGs and running campaigns through the District Board.

RESOLVED: That the information received be noted.

(The Meeting Closed at 8.40pm)

CHAIRMAN

COMMUNITY, HOUSING AND HEALTH (OVERVIEW AND SCRUTINY) COMMITTEE DRAFT WORK PROGRAMME FOR 2016-17 (Version 4)

Item	8 Jun	12 Sep	18 Jan	14 Mar	Details	Link to 2016/17 CHH Top 10	Officer	Member Lead
Policy Development								
Terms of reference	~				To remind the Committee of the terms of reference and suggest any amendments		HT	N/A
Burntwood Health Centres (standing item)	~	~	~	~	To update Members on developments	N/A	HT	CG
CCTV (standing item)	~	~	~	~	Member Task Group to support the procurement of a CCTV monitoring service	Links to Corporate Annual Action Plan and delivery of the Friarsgate scheme	JC	DP
Feedback from Staffordshire Health Select Committee (standing item)	~	~	V	~	The Chairman of the Committee is the LDC representative on the County Council's Health Select Committee and will feed back on any items of relevance to Lichfield District residents. Councillor David Smith is the County Councillor representative on the Select Committee with a remit to feedback to the local Health Panel / Committee	N/A	ΗT	DL / DS
Performance monitoring	~		~		To consider the performance of the CHH Directorate against the 15/16 Directorate Action Plan (June meeting) and the 16/17 Directorate Action Plan top 10 for CHH (January meeting)	N/A	HT	CG/DP
Fit for the Future – Community Transport	\checkmark				To receive a final report on the Review of the Community Transport Service prior to consideration by Cabinet	N/A	CG	DP
PREVENT Strategy	~				To receive a draft Strategy prior to consideration by Cabinet	<i>Deliver and implement</i> <i>a Strategy for Prevent</i> <i>(anti terrorism)</i> is a Directorate top 10 priority	JC	DP

COMMUNITY, HOUSING AND HEALTH (OVERVIEW AND SCRUTINY) COMMITTEE DRAFT WORK PROGRAMME FOR 2016-17 (Version 4)

Item	8 Jun	12 Sep	18 Jan	14 Mar	Details	Link to 2016/17 CHH Top 10	Officer	Member Lead
Disabled Facilities Grants	V				Delivery of DFGs is a key Directorate and Corporate priority. The need for DFGs is rising as the population ages and the government is making more funding available. However, recent performance of the Council's contractor to deliver DFGs has been disappointing and consequently Councillor Mrs Evans called for a special report on this issue during Full Council in March 2016	<i>Deliver a programme of disabled facilities grants to help people remain living safely at home'</i> is a Directorate top 10 priority	CGi	CG
Welfare reform + Discretionary Housing Policy	V				Raised through a question to the Leader at Full Council in February 2016, proposed changes to housing benefit (to reduce it to Local Housing Allowance levels) put the viability of supported accommodation at risk. This includes the temporary accommodation which LDC relies upon to fulfil its homelessness duties. As assessment needs to be made of the risks to the Council and the options for responding to the situation Di Middleton (Bromford) too attend the meeting	<i>`Prevent homelessness</i> and rehouse eligible households who become homeless' is a Directorate top 10 priority	CGi	CG
Asset Management Strategy, Bromford Housing		V			Raised through local press interest in a sale of a property in North Lichfield; Councillor Mrs Evans requested a report to the Committee regarding Bromford's policy on property disposals A representative from Bromford to be invited to attend the meeting	N/A	CGi	CG
Sustainability and Transformation Plan			~		To comment on the NHS document outlining its multi year plan for Lichfield District and health service / premises developments		RKK	CG
Efficiency Plan: Mill Lane Link			~		Consider the future options for this asset	N/A	CGi	DP
Efficiency Plan: grant funding to community and voluntary organisations			~		Consider future investment in the community and voluntary sector	N/A	CGi / HT	DP

COMMUNITY, HOUSING AND HEALTH (OVERVIEW AND SCRUTINY) COMMITTEE DRAFT WORK PROGRAMME FOR 2016-17 (Version 4)

Item	8 Jun	12 Sep	18 Jan	14 Mar	Details	Link to 2016/17 CHH Top 10	Officer	Member Lead
Private sector housing stock condition				V	To consider the outcome of a modelling exercise undertaken in partnership with Tamworth Borough Council	Make our residents' homes safer and healthier – Stock Condition Survey completed is a Directorate top 10 priority	CGi/GD	CG
Community Safety Local Delivery Plan				~	To consider the Community Safety Profile 2016, local priorities for action and proposed budget for 16 /17	Statutory duty	JC	

Items for Newsletter / Blog	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Housing Allocation Policy – Annual report	\checkmark			
Police and Crime Commissioner (election in May)	\checkmark			
Empty Property Policy – Annual report			\checkmark	
Safeguarding Policy - Annual report		\checkmark		
Feedback from the Police and Crime Panel	\checkmark	\checkmark	\checkmark	\checkmark
Equality Statement 2016		\checkmark		

LICHFIELD DISTRICT COUNCIL

FORWARD PLAN

Published: 06.03.2017

Effective for the Period 01.04.2017 - 30.06.2017

Representations in respect of all the matters shown should be sent in writing to the contact officer indicated at Lichfield District Council, District Council House, Frog Lane, Lichfield, Staffs. WS13 6YU no later than one week before the decision is due to be made. Copies of documents can also be obtained by contacting the relevant Officer. Facsimile: 01543 309899; Telephone: 01543 308000

Key decisions are:

- 1. A decision made in connection with setting the Council Tax
- 2. Expenditure or savings if they exceed £50,000
- 3. A decision which significantly affects the community in two or more wards

MATTER FOR CABINET DECISION (PLEASE MARK KEY DECISIONS WITH AN ASTERIX) ^{(1) (*)}	CONFIDENTIAL YES/NO ⁽⁸⁾	DECISION EXPECTED TO UNDERTAKE ⁽²⁾	DECISION TO BE TAKEN BY AND DATE ⁽³⁾⁽⁶⁾	CONSULTATION ⁽⁴⁾ INCLUDING CONSULTATION WITH OVERVIEW & SCRUTINY (If no consultation has been undertaken please briefly explain why)	DOCUMENTS AVAILABLE ⁽⁵⁾	CONTACT OFFICER/CABINET MEMBER ⁽⁷⁾
*Review of Small Grants Budget	No	Consideration of impact of small grants budget, potential savings and future funding priorities	Cabinet 07/03/2017	Consultation with CHH O&S	Report to O&S 18/1/17	OFFICER: Mr G Davies (01543) 308741 CABINET MEMBER: Councillor Pullen (01543) 300075

MATTER FOR CABINET DECISION (PLEASE MARK KEY DECISIONS WITH AN ASTERIX) ^{(1) (*)}	CONFIDENTIAL YES/NO ⁽⁸⁾	DECISION EXPECTED TO UNDERTAKE ⁽²⁾	DECISION TO BE TAKEN BY AND DATE ⁽³⁾⁽⁶⁾	CONSULTATION ⁽⁴⁾ INCLUDING CONSULTATION WITH OVERVIEW & SCRUTINY (If no consultation has been undertaken please briefly explain why)	DOCUMENTS AVAILABLE ⁽⁵⁾	CONTACT OFFICER/CABINET MEMBER ⁽⁷⁾
*Review of Mill Lane Link and options for future use	No	Consideration of options for future use of Mill Lane Link	Cabinet 07/03/2017	Consultation with users of Mill Lane Link and CHH O&S	Report to O&S 18/1/17	OFFICER: Mr G Davies (01543) 308741 CABINET MEMBER: Councillor Pullen (01543) 300075
*Lichfield District Council Local Plan Allocations Publication Consultation	No	Endorse the Local Plan Allocations for a minimum of six weeks public consultation. Approve the Officer responses associated with the Regulation 18 'Open Consultation.'	Cabinet 07/03/2017	Consultation on Regulation 18 stage was undertaken during October – November 2016. Draft Local Plan Allocations was considered by Economic Growth, Environment and Development (Overview and Scrutiny) Committee in December 2016.	Lichfield District Council Local Plan Allocations Publication consultation Sustainability Appraisal Infrastructure Delivery Plan	OFFICER: Mr Baldwin (01543) 308147 CABINET MEMBER: Councillor Pritchard (01543) 472732

MATTER FOR CABINET DECISION (PLEASE MARK KEY DECISIONS WITH AN ASTERIX) ^{(1) (*)}	CONFIDENTIAL YES/NO ⁽⁸⁾	DECISION EXPECTED TO UNDERTAKE ⁽²⁾	DECISION TO BE TAKEN BY AND DATE ⁽³⁾⁽⁶⁾	CONSULTATION ⁽⁴⁾ INCLUDING CONSULTATION WITH OVERVIEW & SCRUTINY (If no consultation has been undertaken please briefly explain why)	DOCUMENTS AVAILABLE ⁽⁵⁾	CONTACT OFFICER/CABINET MEMBER ⁽⁷⁾
*Lichfield District Council's CCTV Code of Practice and the Annual Report (2015/16)	No	To approve and comment on the Annual Report and Code of Practice	Cabinet 07/03/2017	Report on the Public Static Camera Scheme considered by the CHH (O&S) 12/09/16	LDC's CCTV Annual Report and Code of Practice	OFFICER: Mrs B Nahal (01543) 308002 Ms J Coleman (01543) 308005 CABINET MEMBERS: Councillor Pullen (01532) 300075 Councillor Spruce (01543) 258120
DCLG grant funding for specialised young people's sexual health services across the District to be provided through the Pathway Project.	No	To accept the funding as the accountable body.	Cabinet 07/03/2017	Consultation has taken place with the Lichfield & Tamworth Domestic Abuse Forum. Tight timescale (Dec '16 to 16 th Jan '17) did not enable CHH O&S to be consulted.	Notification of funding and funding application.	OFFICER: Ms J Coleman (01543) 308005 CABINET MEMBER: Councillor Pullen (01532) 300075

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Northgate Revenues and Benefits software	Yes	Approval expenditure under the Public Procurement Regulations	07/03/2017	None		OFFICER Mrs P Leybourne (01543 308921) CABINET MEMBERS: Councillor Spruce
*Cabinet approval to the appointment of Re-form Landscape Architects as a single sourced quotation in excess of £50k	No	Approval to the appointment of Reform Landscape Architect's on the Castle Dyke /Frog Lane, Station Forecourt enhancement Public Realm works for fees in excess of £50k	Cabinet 07/03/17	None	Quotation & statement of best value	OFFICER: Ms Sarah Woffenden 07710 554 817 CABINET MEMBER: Councillor Pritchard (01543) 472 732
*To note the progress on the move to 100% Business Rates Retention To approve the response to the	No	To note the progress on the move to 100% Business Rates Retention To approve the response to the	Cabinet 04/04/2016	None An update related to the move to 100% Business Rates Retention	100% Business Rates Retention Further Consultation on the design of the reformed system.	OFFICER: Mr A Thomas (01543) 308012 CABINET MEMBER: Councillor Spruce (01543) 258120

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further consultation on the design of the reformed system.		further consultation on the design of the reformed system and to delegate to the Cabinet Member for Finance and Democracy and the Head of Finance and Procurement the ability to make changes prior to submission on 3 May 2017.				
*Expansion of shared land charges service to include Stratford on Avon District Council	Yes	To agree to the expansion of the land charges shared service	Cabinet 04/04/2017	Consultation has been undertaken with South Staffordshire Council (current service partners) and Stratford on Avon District Council	Full business case for future development of local land charge service (December 2016)	OFFICER: Mr G Cooper (01543) 308199 CABINET MEMBER: Councillor Pritchard (01543) 472232

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Lichfield District Community Safety Partnership Delivery Plan 2017-2020	No	To approve and comment on the draft Lichfield District Community Safety Delivery Plan 2017- 2020	Cabinet 04/04/2017	Report to be considered by CHH (O&S) 14/03/2017	Final Draft Delivery Plan	OFFICER: Ms J Coleman (01543) 308005 CABINET MEMBER: Councillor Pullen (01532) 300075
*Garden Waste Subscription Service	No	Approve: 1) The cessation of the current free garden waste service from 31 December 2017 2) The introduction of a chargeable (opt in) garden waste service from 1 January 2018.	Cabinet 04/04/2017	Leisure, Parks and waste Management (Overview and Scrutiny) on 1 February 2017 and 4 April 2018.	Reports to Leisure, Parks and Waste Management (Overview and Scrutiny) dated 1 February 2017 and 4 April 2018.	OFFICER: Mr N Harris (01543) 687549 CABINET MEMBER: Councillor Eadie (07916) 139803

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*Money Matters 2016/17 : Review of the Financial Performance against the Financial Strategy April to March 2017	No	To note the report and the issues raised on this.	Cabinet June 2017	Strategic (Overview and Scrutiny) Committee May / June 2017	Money Matters Reports for 3, 6 and 8 Months.	OFFICER: Mr A Thomas (01543) 308012 CABINET MEMBER: Councillor Spruce (01543) 258120
*Money Matters 2017/18 : Review of the Financial Performance against the Financial Strategy April to June 2017	No	To note the report and the issues raised on this.	Cabinet September 2017	Strategic (Overview and Scrutiny) Committee September 2017	Medium Term Financial Strategy 2016-2021	OFFICER: Mr A Thomas (01543) 308012 CABINET MEMBER: Councillor Spruce (01543) 258120
*Money Matters 2017/18 : Review of the Financial Performance against the Financial Strategy April to September 2017	No	To note the report and the issues raised on this.	Cabinet December 2017	Strategic (Overview and Scrutiny) Committee November / December 2017	Medium Term Financial Strategy 2016-2021 Money Matters Report for 3 Months.	OFFICER: Mr A Thomas (01543) 308012 CABINET MEMBER: Councillor Spruce (01543) 258120

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*Calculation of Business Rates 2018/19, Council Tax Base for 2018/19 and the projected Collection Funded Surplus / Deficit for 2017/18	No	To approve the calculation of the Council Tax Base for 2018/19 To delegate authority to the Cabinet Member and Chief Financial Officer to complete and certify the NNDR1 for 2018/19 on behalf of the Council. To note the projected Council Tax and Business Rates Collection Fund surplus or deficit for 2017/18.	Cabinet December 2017 / January 2018	No consultation Statutory calculations	 Local Government Acts 1988, 1992 and 2003. Local Authorities (Calculation of Council Taxbase) Regulations 1992. Money Matters Reports. 	OFFICER: Mr A Thomas (01543) 308012 CABINET MEMBER: Councillor Spruce (01543) 258120

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*Money Matters 2017/18 : Review of the Financial Performance against the Financial Strategy April to November 2017	No	To note the report and the issues raised on this.	Cabinet February 2018	Strategic (Overview and Scrutiny) Committee January 2018	Medium Term Financial Strategy 2016-2021 Money Matters Report for 3 and 6 Months.	OFFICER: Mr A Thomas (01543) 308012 CABINET MEMBER: Councillor Spruce (01543) 258120
*Medium Term Financial Strategy (Revenue and Capital) 2017-22	No	To approve and recommend to Council: • The MTFS including the Revenue Budget and Capital Programme. • The MRP Policy. • Treasury Management Strategy. • Prudential Indicators.	Cabinet February 2018	Strategic (Overview and Scrutiny) Committee January 2018	Medium Term Financial Strategy 2016-2021 Money Matters Report for 3, 6 and 8 Months.	OFFICER: Mr A Thomas (01543) 308012 CABINET MEMBER: Councillor Spruce (01543) 258120

- 1. The matter in respect of which the decision is to be made
- 2. What decision the Council will be asked to make
- 3. A date on which, or period within which, the decision will be made
- 4. What groups of people and/or organisations will be consulted before the decision is made and how the consultation will be carried out.
- 5. What background documents will be available to the person or Committee making the decision
- 6. Who will make the decision, i.e. the Cabinet, Council a Cabinet Member alone, an Officer under Delegated Powers
- 7. The Officer or Member who should be contacted regarding the matter under consideration.
- 8. Indicate whether the report will be confidential.
- * Denotes Key Decision

MEMBERS OF THE CABINET

Leader of Cabinet Deputy Leader of Cabinet and Cabinet Member for Economic Growth, Development and Environment Cabinet Member for Leisure and Parks Cabinet Member for Housing & Health Cabinet Member for Waste Management Cabinet Member for Finance and Democracy Cabinet Member for Tourism and Communications Cabinet Member for Community

Councillor M. J. Wilcox

Councillor I. M. P. Pritchard Councillor A. F. Smith Councillor C. Greatorex Councillor I. M. Eadie Councillor C. J. Spruce Councillor Mrs H. E. Fisher Councillor D. R. Pullen

MEMBERS OF THE COUNCIL

Allsopp, Mrs J A Awty, R J Bacon, Mrs N. Baker, Mrs D F Bamborough, R. A. J. Banevicius, Mrs S W Barnett, Mrs S A Boyle, Mrs M G Constable, Mrs B L Constable, D H J Cox, R E Drinkwater, E N	Eagland, Mrs J M Evans, Mrs C D Fisher, Miss B Fisher, Mrs H E Greatorex, C Hassall, Miss E A Humphreys, K P Leytham, D J Marshall, T Matthews, T R Mills, J Mosson, R C	Pritchard, I M P Pullen, D R Pullen, Mrs N I Ray, P Rayner, B L Salter, D F Shepherd, Miss O J Smedley, D Smith, A F Spruce, C. J. Stanhope MBE, Mrs M Strachan, R W	Warfield, M A White, A G Wilcox, M. J. Woodward, Mrs S E Yeates, A Yeates, B W
Cox, R E	Mills, J	Stanhope MBE, Mrs M	
Drinkwater, E N	Mosson, R C	Strachan, R W	
Eadie, I M	O'Hagan, J P	Tittley, M C	
	Powell, J J R	Tranter, Mrs H	

2017/18 Ad	ction Plan for Regulatory Services	1.15.11
	d Wellbeing Members for Community and Housing and Health. 14 th March 2017	district council www.lichfielddc.gov.uk
Agenda Item:	6	
Contact Officer:	Gareth Davies	
Tel Number:	308741	Community Housing
Email:	gareth.davies@lichfielddc.gov.uk;	And Health
Key Decision?	No	
Local Ward	All Wards	(Overview and
Members		Scrutiny) Committee

1. Executive Summary

- 1.1 The Strategic Plan 2016-20 describes the strategic objectives of the Council. In order to achieve the Council's strategic objectives, there needs to be a mechanism to ensure that there are clear plans and targets for each financial year and that the budget is aligned accordingly.
- 1.2 This report describes the top issues that the Regulatory Services Housing and Wellbeing Service will address and will be focusing on during the 2017/18 financial year in support of the Strategic Plan and the Corporate Annual Action Plan (CAAP). The proposed Service Annual Action Plans are set out at **Appendix A**.
- 1.3 Members are requested to consider whether they believe the most appropriate and relevant issues have been selected, that there is a 'good fit' with the Strategic Plan and that the expected outcomes are sufficiently ambitious and measureable.
- 1.4 The other services which are delivered by the service, which are not referenced in the top issues, will also be monitored. These will be provided to the Committee at the mid and end year meetings for members to monitor performance.

2. Recommendations

2.1 Members are requested to consider and comment on the top issues for the Regulatory Services Housing and Wellbeing Service, which are attached at **Appendix A**.

3. Background

- 3.1 The CAAP is the high-level action plan for the council and its targets cascade into a series of Service Annual Action Plans which are being considered by O&S Committees during the early part of 2017. The Service Annual Action Plans will then inform the Service Plans which are due for completion by May 2017.
- 3.2 In turn, the targets in the Service Annual Action Plans are aligned with team and individual performance targets in 2017/18.
- 3.3 The actions for the Service which are include in the CAAP, are in bold and referenced to the CAAP. Having regard to the Council's strategic priorities the Service has identified the top issues as set out at Appendix A. The reasons why these issues have been selected is outlined in the table below:

Reference	Issue / Task	Reason for Inclusion
RHSW1 /AAP3	Ensuring a safe, accessible housing stock	Contributes to health and well-being of people with disabilities and their carers; SCC are changing how they are supporting this area and are likely to withdraw from some of the functions they currently carry out (e.g. Revival Contract Management) The process by which SCC allocate the funding provided by the Government to deliver this service is also in urgent need of review to ensure that funding is matched to need.
RSHW2 / AAP4	Preventing cases of homelessness	A service supporting the most vulnerable members of the community. The evidence base indicates that a relatively high number of households live in temporary accommodation. The numbers of households defined as Statutorily Homeless increased throughout 16/17.
RSHW3 /AAP6	Implement the Local Plan and promote housing growth – affordable housing	Accessing housing, especially for those on low income, is an ongoing challenge and an important issue for local residents. The evidence indicates that to buy or privately rent is difficult. Private rents are high and the earnings to property price ratio is high.
RSHW4 / AAP7	Mitigating the effects on local communities and the environment of the Government's HS2 proposals	A major issue for residents who will be affected by the construction and operation of HS2.
RSHW5 / AAP9	Ensure revenue and capital budgets are managed efficiently and effectively. Implement the four strands of the Efficiency Plan 2016 – 2020.	To demonstrate good governance and effective financial and budgetary management.
RSHW6 / AAP10	Encourage more customers to use digital means to interact with the council	To put the customer at the centre of the council's operations, to make it easier for them to deal with the council, to streamline processes and reduce bureaucracy, to improve service provision and to reduce costs.
RSHW7	Lead on an internal review of the current arrangements for tackling environmental crime	Having clean and welcoming places to enjoy is a key priority for the Council and residents. Environmental crime also places a financial burden on the Council, businesses and residents in addressing the affects.
RSHW8	Review priorities and governance arrangements for Locality Commissioning and Small Grants Funding	A thriving and diverse voluntary and community sector is an important component of what makes Lichfield District a good place to live, work and visit. The District Council invest £177k per year in the community and voluntary sector.
RSHW9	Review Street Trading Policy	The new policy was introduced last year and it needs to be reviewed to ensure it is meeting its objectives by ensuring public safety and at the same time encouraging economic development and increasing visitor numbers to the District.
RSHW10	Make our residents' homes safer and healthier	Although much of the housing stock in the District is in good condition, the evidence base indicates that a third of private homes need repairs, maintenance or improved insulation with the lowest standards being in the private rented sector.
RSHW11	Introduce Public Space Protection Orders for dog control.	Public Space Protection Orders are replacing the current Dog Control Orders this year. This gives the Council the opportunity to consider if additional controls should be put in place to prevent activities in a public place, which are having a detrimental effect on the public's quality of life. This issue is a high priority for residents.

Alternative Options	The top issues were identified through discussions with the Director, service management team and then with the respective Cabinet Members and Chair of Regulatory and Licensing Committee. There was a high degree of consensus on the most important issues. However, Members of the O&S Committee may wish to suggest amendments / make alternative proposals.
Consultation	The selection of the top issues has had regard to the outcome of consultation (with Members, partner organisations, residents and staff) which was conducted as part of the development of the Strategic Plan.
Financial Implications	None arising directly from this report. However, Members and officers need to be mindful of ensuring that the distribution of resources and capacity is adequate to progress the items listed.
Contribution to the Delivery of the Strategic Plan	The top priorities as listed in Appendix A have been categorised according to the council's strategic priorities. These have been listed in the area where they are deemed to make the largest contribution, however, it is clear that some will contribute to other priorities as well.
Equality, Diversity and Human Rights Implications	Equality and diversity implications are dealt with at an appropriate time in the delivery of the actions in the Appendix. Overall it is anticipated that there will be a positive impact on people with protected characteristics.
Crime & Safety Issues	Crime and safety issues are dealt with at an appropriate time in the delivery of the action in the Appendix. It is anticipated that the issues identified will impact positively on our duty to prevent crime and disorder within the District (Section 17 of the Crime and Disorder Act, 1988).

	Risk Description	How We Manage It	Severity of Risk (RYG)
A	An issue which should have been included in the top issues has been over looked	The process of identifying the top issues is rigorous and gives the opportunity for elected Members and Officers to contribute. However, if another issue arises or escalates, the top issues may need to be reviewed and rescheduled.	Yellow (material)
В	A new priority emerges which could potentially be a top issue	Any new issues would need to be considered and amendments made to the existing list (with appropriate Member approvals)	Yellow (material)
С	The Council has insufficient financial or staffing capacity to deliver all of the top issues.	Regular progress monitoring will be undertaken including biannual reports to the appropriate Committee.	Yellow (material)

Background documents Strategic Plan 2016-2020

Relevant web links

Appendix A

Regulatory Services Housing and Wellbeing Annual Action Plan 2017 / 18

Reference no	Ambitions	What will success look like?	Responsible Officer	Governance
Healthy	and safe communities			
RHSW1 /AAP3	Ensuring a safe, accessible housing stock	95 Disabled Facilities Grant adaptions completed to allow residents to remain in their own homes. Countywide review of Adaptations completed by March 2018	Head of Regulatory Services Housing and Wellbeing	O & S
RSHW2 / AAP4	Preventing cases of homelessness	200 cases of at-risk of homelessness prevented from becoming homeless	Head of Regulatory Services Housing and Wellbeing	0&5
RSHW8	Review priorities and governance arrangements for Locality Commissioning and Small Grants Funding	Small Grants Scheme administered by Community Foundation Staffordshire and all grants awarded in association with We Love Lichfield by June 2017 Locality Commissioning priorities and governance arrangements reviewed by June 2017 Revised priorities and governance arranged approved by Cabinet by September 2017.	Head of Regulatory Services Housing and Wellbeing	0&S
Clean, g	green and welcoming places to live			
RSHW3 /AAP6	Implement the Local Plan and promote housing growth – affordable housing	At least 158 affordable homes built in accordance with the targets of the Local Plan.	Head of Regulatory Services Housing and Wellbeing	O & S

Reference no	Ambitions	What will success look like?	Responsible Officer	Governance
RSHW4 /	Mitigating the effects on local communities and	Phase 1 – Consider and determine any Control of Pollution Act	Head of	
AAP7	the environment of the Government's HS2	1974 Sec 61 consent applications. Phase 2 – Ensure timely and	Regulatory	
	proposals	meaningful responses to consultations on draft Environmental	Services Housing	0&S
		Impact Assessment and route design refinement.	and Wellbeing	
RSHW7	Lead on an internal review of the current	Environmental Crime Strategy approved by March 2018.	Head of	R & LC and
	arrangements for tackling environmental crime		Regulatory	0 & S
			Services Housing	
			and Wellbeing	
RSHW10	Make our residents' homes safer and healthier	Stock Condition Modelling Report and areas requiring	Head of	
		improvement identified by December 2017.	Regulatory	0&5
		Housing conditions complaint investigation protocol agreed	Services Housing	
		and implemented with Bromford by October 2017.	and Wellbeing	
RSHW11	Introduce Public Space Protection Orders for dog	A Public Space Protection Order for dog control approved by	Head of	R & LC and
	control.	March 2018 that meets the reasonable aspirations of partners	Regulatory	0 & S
		and residents.	Services Housing	
			and Wellbeing	
A cound	cil that is fit for the future			
RSHW5 /	Ensure revenue and capital budgets are managed	Outturn to be +/- £17K at 31 st March 2018.	Head of	
AAP9	efficiently and effectively.		Regulatory	0&S
			Services Housing	
			and Wellbeing	
RSHW6 /	Encourage more customers to use digital means	5% of noise complaints make contact or submit evidence via	Head of	

the Noise App

New computer system in place to channel service requests

directly from the website to the relevant team

AAP10

to interact with the council

0 & S

Regulatory

Services Housing

and Wellbeing

Reference no	Ambitions	What will success look like?	Responsible Officer	Governance
Vibrant	and prosperous economy			
RSHW9	Review Street Trading Policy	New Street Trading Policy that effectively regulates activities and encourages economic development and visitor numbers to the District.	Head of Regulatory Services Housing and Wellbeing	R & LC and O & S

Lichfield Di	strict Community Safety	1 . 1 . 11
	Delivery Plan 2017-2020	Lichfield district Scouncil
Report of the Cabinet	Member for Community	www.lichfielddc.gov.uk
Date:	14th March 2017	
Agenda Item:	7	
Contact Officer:	Jenni Coleman	
Tel Number:	01543 308005	Community, Housing &
Email:	jenni.coleman@ lichfielddc.gov.uk	Health Overview &
Key Decision?	Yes	
Local Ward	Relevant to all Wards	Scrutiny Committee
Members		

1. Executive Summary

- 1.1 The Lichfield District Safer Community Partnership (CSP) was set up as a result of the Crime and Disorder Act in 1998. Under the legislation, responsible authorities (Police, Local Authorities, Fire and Rescue, Probation and Clinical Commissioning Groups) are required to work together with partners to protect their local communities from crime and anti-social behaviour. There are approximately 300 CSPs in England and 22 in Wales.
- 1.2 The Police and Justice Act 2006 introduced a statutory requirement for CSPs to produce a three year community safety plan, which has to be reviewed annually. Within Lichfield district, the Community Safety Partnership (CSP) reports to the District Board and therefore the Board is the designated Responsible Authorities Group for Lichfield District which signs off the local Delivery Plan. A copy of the Delivery Plan 2017-2020 is at **Appendix A**
- 1.3 Staffordshire Observatory supplied a Community Safety Strategic Assessment (December 2016) which provided information that determined our local priorities to be addressed within the delivery plan. In addition to this information, a workshop was held with partners to consider, which priorities the partnership was able to have the most impact upon. The process resulted in the following priorities being agreed (in no particular order):
 - Anti-Social Behaviour
 - Domestic Abuse
 - Child Sexual Exploitation

With cross cutting themes of:

- Alcohol
- Mental Health

Together with an under pinning theme of:

• Public Reassurance

2. Recommendations

2.1 Members are asked to consider and comment on the draft Lichfield District Community Safety Delivery Plan 2017-2020 attached at **Appendix A**.

3. Background

- 3.1 The District Council's Community, Housing and Health Overview and Scrutiny Committee have powers under the Police and Justice Act 2006 to review and scrutinise the functions of the Partnership. In addition to this the countywide Safer and Stronger Strategy Group monitors performance against targets and the Office of the Police and Crime Commissioner requires twice yearly progress reports in relation to his Locality Deal funded projects.
- 3.2 There is a mutual duty on Police and Crime Commissioners and CSPs, under the Police Reform and Social Responsibility Act, to take into account each other's priorities when drawing up the Police and Crime Plan (in the case of the PCC) and Community Safety Partnership Delivery Plans (in the case of CSPs). The priority areas set out in the Commissioner's 'Safer, Fairer, United Communities for Staffordshire' Strategy for 2016 2020, currently out for consultation, are as follows:
 - Modern and Transformed Policing a police force that is fit for a changing future.
 - Early intervention tackling root causes before they become a problem
 - Supporting victims and witnesses making it easier for victims and witnesses to receive the support they need
 - Managing offenders preventing offending in the first place and reducing the likelihood of offending
 - **Public confidence** making sure everything that happens contributes to individuals and communities feeling safer and reassured
- 3.3 The Police and Crime Commissioner (PCC) allocated £72K to the CSP for 2016/17. The majority of which was allocated through the Locality Commissioning process, except for £6.5K which was allocated to the Small Project Fund. The Small Project Fund is used to enable the Partnership to tackle issues as they arise throughout the year through the Joint Operations Group. Community safety projects funded by the Locality Commissioning Board include the Pathway Project, Positive Futures, the ASB Victim's Champion and 'Let's Get Involved' which aims to work with communities identifying and addressing community safety issues.
- 3.4 The PCC allocated funding to the CSPs using a matrix based on geographical need. 80% of the fund will be provided in April 2017 with a requirement to submit an evaluation of activity undertaken using this fund by 1st October 2017. If deemed successful, the remaining 20% will be made available during October. A further evaluation of activity undertaken will then be required by 1st April 2018.

Alternative Options	There are no alternative options to undertaking our statutory duty under the Act. However, Members are invited to consider whether the Delivery Plan has identified the correct priorities, is proportionate to local issues and whether there are any amendments that should be made to the content of the Delivery Plan at Appendix A .
Consultation	The draft Delivery Plan was considered and endorsed by the multi-agency Community Safety Working and Performance Group on 15th February 2017. The Plan will also be considered by the District Board on 21st March 2017.
Financial Implications	There are no financial implications arising directly from this report.

Contribution to the Delivery of the Strategic Plan	The proposals set out in the report supports and contributes to the themes and aims set out in the District Council's Strategic Plan 2016 -20, in particular Healthy and Safe Communities.	
Equality, Diversity and Human Rights Implications	The equality, diversity and human rights implications of the Plan will be considered in more detail when an equality impact assessment is undertaken in the coming weeks.	
Crime & Safety Issues	It is anticipated that the Community Safety Delivery Plan 2017-2020 will have a positive impact on our duty to have due regard to prevent crime and disorder within the District (Section 17 of the Crime & Disorder Act, 1998)	

	Risk Description	How We Manage It	Severity of Risk (RYG)
A	Partners (both the voluntary and community sector and statutory partners) are unable to support activities of the CSP due to cuts in resources	Projects are subject to SLAs through the Locality Commissioning Board which are closely monitored.	Green
В			

Background documents:

- Lichfield District Community Safety Strategic Assessment (December 2016)
- Staffordshire Community Safety Strategic Assessment 2017/2018
- Safer, Fairer, United Communities Strategy 2016-2010

Relevant web links

Appendix A



Lichfield District Community Safety Delivery Plan 2017 - 2020

DRAFT v2

4

Foreword

Our aim is to ensure that Lichfield District remains one of the safest places in the county and this Delivery Plan will provide the means by which the community safety priorities highlighted in the 2016 Strategic Assessment can be delivered.

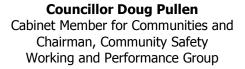
Members of our Safer Community Partnership will lead on the delivery of our priority actions, but we cannot make this happen on our own. We hope that partners, stakeholders, local people and communities will take responsibility, demonstrate commitment and make a real contribution to help realise our vision for a safe District.

The Partnership has embraced a number of changes over recent years, not least the challenges brought about by the current financial pressures experienced by all public sector organisations. Difficult decisions are having to be made which impact on people's quality of life, so it's important we utilise what funding we do have effectively.

Other challenges we need to be mindful of are national and international terrorism and violence which has had a high media profile over recent times, together with the extent of child sexual exploitation (CSE) and Modern Day Slavery (MDS) within our communities. Much more emphasis is being placed on identifying and supporting people, especially young people and children, who are vulnerable to any form of exploitation and radicalisation. The opportunities and threats of social media have also become a major consideration going forward as we need to support local residents, especially young people to use it safely.

Community safety is a complex and challenging area of work and we are grateful for the support and enthusiasm of all who are driven to continually improve the quality of life for people who live in the District. Every member of the community has a role to play in reducing the adverse impacts caused by crime and disorder. By working together we can make our communities even safer.

Councillor Mike Wilcox Chairman, Lichfield District Board







Our Priorities

The new community safety priorities for the Lichfield District Safer Community Partnership are:

- Anti-Social Behaviour
- Domestic Abuse
- Child Sexual Exploitation

With two cross cutting themes:

- Alcohol
- Mental Health

Under pinning theme:

• Public Reassurance

These priorities link into and support three of the Police & Crime Commissioner's priorities:

- Early Intervention
- Supporting Victims & Witnesses
- Public confidence

Introduction

The Lichfield District Safer Community Partnership (CSP) was set up as a result of the Crime and Disorder Act in 1998. Under the legislation, responsible authorities (Police, Local Authorities, Fire and Rescue, Probation and Clinical Commissioning Groups) are required to work together with partners to protect their local communities from crime and disorder. The CSP is part of a broader Local Strategic Partnership for Lichfield District which is headed by the District Board. This Board has ultimate responsibility for community safety functions that we are required to deliver by law and therefore the Board is the designated Responsible Authorities Group for Lichfield District. The Board signs off this local Delivery Plan in March every year.

The CSP is comprised of several groups with specific responsibilities including:

- Working and Performance Group which meets quarterly and is accountable to the Lichfield District Board in ensuring the Partnership carries out its duties in line with current regulation at a strategic level.
- Joint Operations Group which meets every month to review the latest crime patterns and intelligence and deploys resources to tackle issues at a tactical level.
- Partnership Briefings (Hub meetings) which take place weekly. This is a multi-agency problem solving group that seeks to address identified issues particularly in relation to vulnerable members of our community.
- Domestic & Sexual Abuse Forum, covering Lichfield District and Tamworth Borough, meets quarterly to reduce and improve services around domestic abuse.
- The Responsible Bodies Group (RBG), working alongside the CSP, meets every six weeks and takes the strategic lead on licensing and enforcement in relation to alcohol across the District.

A list of organisations which make up the CSP is attached at **Appendix A.**

Our CSP is part of a wider network of CSPs and responsible authorities across Staffordshire which enables us to share good practice and tackle common problems and issues together. We are represented on the Staffordshire Safer and Stronger Communities Strategy Group (which is Chaired by an elected Member of the County Council). There are approximately 322 community safety partnerships across England and Wales.

Our Vision

'We are committed to making Lichfield District a place where individuals, neighbourhoods and communities are increasingly free from both crime and fear of crime, where the environment is a clean, green and pleasant and where strong communities take a sense of pride in where they live.

We recognise that between us we manage significant public sector resources on behalf of local people and that we are accountable for achieving the greatest possible impact on the safety and cohesion of our community.'

An Overview

This Delivery Plan has been produced within the context of reductions in crime, anti-social behaviour and improving the quality of life for our local communities. Reducing the fear of crime and improving feelings of safety has been a priority for the CSP for some time with a specific focus around reducing cold calling. Many criminals use cold calling, or pressure selling, to take advantage of vulnerable members of our community and

make them feel insecure in their homes. This can have a detrimental impact making people feel vulnerable, socially isolated, and can also have negative consequences for health and wellbeing and the local economy.

This Plan builds upon the good work that has been undertaken since the Plan of 2016-19; in later sections we look back on our achievements in 2016/17 and forward to our challenges for 2017/18. We are keen to take account of what local people think of our Plan and **welcome feedback** to Jenni Coleman, Community Safety Manager on jenni.coleman@lichfielddc.gov.uk.

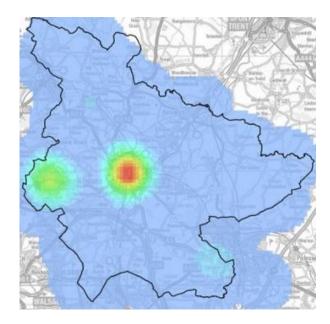
Why do we need a Plan

Community Safety Partnerships remain statutory bodies and are still required (in accordance with the Crime and Disorder Act, 1998) to formulate a strategy to reduce crime and disorder, combat substance misuse and reduce re-offending in the local area. CSPs are seen as clear routes to delivering against agreed priorities, co-ordinating resources, achieving efficiencies and value for money.

Research has shown CSPs are at their most effective when they are able to focus on implementing locally devised solutions and to achieve this, the Partnership develops year on year delivery plans to support their strategic priorities.

How we set our priorities

The CSPs priorities have been determined using the MoRILE thematic risk model through a workshop run by Staffordshire County Council's Insight Team with members of the Partnership. MoRILE provides a consistent approach to the identification of priorities, assessing impact, harm to individuals, physical, psychological and financial, the community, public expectation and environmental impact; likelihood, confidence and organisational position taking account of the Partnerships capacity and capability to address the issues. Although all thematic issues were considered, only those assessed as greatest risk to the CSPs communities and those that the CSP felt they could impact upon have been taken forward as priorities. However, this does not mean that these issues are a greater problem than in other areas within Staffordshire and Stoke-on-Trent. The map below shows the hotspot areas, those experiencing greatest harm, across the district based on the chosen priorities. The two hotspot areas that will be focused on in greater detail are Lichfield and two areas in Burntwood / Chase Terrace.



Overall Crime

Overall Crime in Lichfield District has increased by 16.1% (4044 - 4696 incidents) compared to the previous 12 months (January 2016 – January 2017) which follows a similar pattern exhibited at a force level in recent years. This includes an increase of 45.3% (181 - 263 incidents) in burglary dwellings with the main concern being car key burglaries (mainly cars such as Audi, BMW, Mercedes etc. The incidents have occurred across the district but Burntwood has been most affected. Other areas of concern are 'Other theft' which has increased by 15.5% (1015 - 1172 incidents) and 'Other violence against the person' has increased by 36.3% (663 - 904 incidents). There has also been an increase in Public Order offences of 55.1% (118 - 183 incidents).

However Burglary other has only shown a small increase of 5.4% (260 – 274 incidents) and 'Less serious violent crime with injury' has increased by 0.6% or 3 incidents. Theft of and Theft from motor vehicles have both shown a decrease with theft from decreasing by 12.1% (273 – 240 incidents) and theft of a decrease of 14.3% (77 – 66 incidents).

The rate of crime in the hotspot locations in Lichfield (Chadsmead, Curborough, Leomansley and Stowe) is 57 per 1000 population which is statistically significantly higher than the district average of 45 per 1000. In Burntwood / Chase Terrace crime in the hotspots (Boney Hay and Central, Chase Terrace, Chasetown and Summerfield & All Saints) is 40 per 1000 population which is statistically lower than the district average. Overall, public confidence in the police follows the Staffordshire picture and in Lichfield has decreased from 84% in 2011/12 to 76% in 2015/16. The trend in Lichfield district residents feeling safer after dark has remained fairly stable since 2011/12 at around 85%. There has been little change in Feelings of Safety in the Day over this period with 99% of Lichfield district respondents feeling safe in the day, similar to the County average.

Anti-social Behaviour

Across the district ASB has shown an overall decrease of 4.13% (from 2035 incidents in 2016 to 1951 in 2017 (-84) year to date). One of the main contributing factors being begging / vagrancy (increased from 4 to 27 incidents) which was due to one person who no longer lives in the district. There has been a small increase of 6.3% in Neighbour disputes from 304 to 323 incidents which can be very difficult to resolve and also have a major impact on the quality of people's lives. Rowdy and inconsiderate behaviour has decreased from 1259 to 1194 incidents (- 5.2%) which is very positive as this is the biggest contributor to ASB. ASB nuisance vehicles has also decreased from 266 to 211 (-20.7%).

In the Lichfield Hotspot area, 17% of respondents to the Feeling the Difference Survey (a public confidence survey carried out in twice yearly 'waves' by Staffordshire Police) felt that anti-social behaviour was a fairly big or very big problem in the area which was higher than the Staffordshire County average. Also the greatest volume of ASB incidents occur within the town centre. Greater volumes of incidents are seen through the winter months (peaking in January), with additional increases in August when people are more likely to be on the street due to warmer weather.

In the two Burntwood / Chase Terrace Hotspot areas 21% of respondents to the Feeling the Difference Survey felt that anti-social behaviour was a fairly big or very big problem in the area which again was higher than the Staffordshire County average. The largest volume of ASB for both hotspot areas is Rowdy & Inconsiderate Behaviour, followed by Neighbour Disputes and Nuisance Vehicle. In Hotspot area 1, incidents peak during June and July when there is warmer weather and lighter night's, with further increases noted in March, which could be the Easter/school holiday period; and in Hotspot area 2 incidents increase in October, followed by notable dips in November and December.

Domestic Abuse

Lichfield district has seen a significant upward trend in reported Domestic Abuse incidents since January 2014. While this is not necessarily a negative trend (confidence in reporting meaning that victims are not suffering in silence), it has an impact on the ability to manage the issue from a resourcing perspective. In the 12 months to the end of August 2016 there were a total 726 domestic crimes reported to Staffordshire Police in Lichfield district, which is equivalent to approximately 8.4 crimes per 1,000 residents aged 16 and over, the second lowest recorded rate in the county. Of these 82% were violence against the person offences. The Crime Survey for England and Wales (CSEW) findings from the year ending March 2015 estimate that 8.2% of women and 4.0% of men reported experiencing Domestic Abuse in the last year. Applying these proportions to the 16+ population of Lichfield district suggests that approximately 1,700 males and 3,600 females aged 16 and above have experienced Domestic Abuse in the past year. This supports the hypothesis that domestic abuse is an under-reported crime, with much abuse hidden.

Police recording only reveals part of the picture: by combining information from commissioned providers, data relating to people attending accident and emergency units after an assault by a partner or former partner together with information from Independent Domestic Violence Advocate (IDVA) caseloads, it is estimated that approximately 45% of all domestic abuse is 'known' or visible, whilst the remainder is hidden. Research also highlights residents with low incomes, high levels of financial stress, low levels of qualifications and in younger age groups (under 30 years of age) are statistically more likely to be affected by domestic abuse. Substance misuse and mental health are also contributory factors.

Child Sexual Exploitation (CSE)

The process has identified CSE as a county-wide strategic priority, as well as a local priority, due to it presenting as both high harm and risk. Often a 'hidden' crime, the district has seen recent incidents of young female's falling victim to and at risk of on-street grooming, leading to its choice as a strategic priority for the district.

CSE can happen to any young person regardless of their background, age, gender, race, sexuality or where they live. There are particular risk factors that can increase a young person's vulnerability to CSE. These risk factors include being in or leaving care, going missing, homelessness or multiple house moves, having learning disabilities or special needs, being a young carer, having low self-esteem/self-confidence, disengagement from education, recent bereavement or loss, poor health and wellbeing including drugs and alcohol misuse, mental health problems and a history of abuse (particularly sexual abuse).

At the end of March 2016, there were approximately 70 children subject to a Child Protection Plan (CPP) in the Lichfield district. Only a minority were on a CPP because of sexual abuse, the largest proportion were due to emotional abuse and neglect. Also the identification of incidents under child mental health within the Lichfield hotspot area could point to further vulnerabilities and risk factors associated to CSE.

In Lichfield and both hotspots in Burntwood / Chase Terrace two types of CSE offending are seen; contact abuse offending and the requesting of indecent images. In the Lichfield hotspot area instances have also been seen encouraging the requesting or sharing of images, 'sexting' and the posting of images on social media.

Cross Cutting Themes – Alcohol and Mental Health

We recognise the prominence that both alcohol and mental health play as cross cutting themes impacting victims and offenders across the priority areas. In 2015/16 both mental health and alcohol admissions to hospitals are below the Staffordshire County average; however this is not the case for the hotspot areas (see table below).

	Mental Health Diagnosis Admissions		Alcohol Related Admissions	
	Admissions	Age Standardised Rate	Admissions	Age Standardised Rate
		per 1000 population		per 1000 population
Lichfield Hotspot	1,073	46	145	6
Burntwood Hotspot	967	45	135	6
Lichfield	3,787	36	690	6.5
Staffordshire	34,422	40	6,599	7.6

The largest volume of crimes across the district where alcohol is an aggravating factor occur in Lichfield city centre (also the ASB hotspot). Assaults are the most common offence with peaks seen in March, April and December. In respect of anti-social behaviour, whilst the volume of all incidents are seen in the city centre there are only eight specific incidents recorded as 'street drinking' with only two attributed to the ASB hotspot area.

One third of crimes (67) across the district where mental health is an aggravating factor occur within this hotspot area and again are predominantly assaults. In respect of incidents across the district, 38% (143) occur which are reported under mental health, 134 relate to adults and nine to children.

Analysis also shows that there is a clear correlation between alcohol and anti-social behaviour in the Lichfield hotspot area.

In the Burntwood / Chase Terrace Hotspot areas, 98 of the crimes across the district where alcohol is an aggravating factor occur within these areas and assaults are the most common offence.

52 crimes across the district where mental health is an aggravating factor occur within these hotspot areas and again are predominantly assaults. 69 of the incidents reported across the district under mental health occur within these areas, all relating to adults.

There are correlations between mental health and domestic abuse; and in one area overlaps of domestic abuse, alcohol, anti-social behaviour and on the periphery, CSE.

Public Reassurance

An additional under-pinning theme of public reassurance has also been included. Local people have told us that low levels of crime are considered to be a very important factor in making the Lichfield District a good place to live. Therefore, the Partnership will continue to work together to ensure individuals and communities are safer and reassured.

Making it Happen

We recognise that effective performance management is at the heart of an effective partnership and fundamentally influences how we use our resources. Consequently, we regularly review the way in which we deliver our activities to tackle ASB and crime and disorder, the way in which we engage with our communities and what they are telling us and how we support and challenge our own performance.

Performance measurement – we collect / receive a range of data including:

- Monthly crime and community safety statistics which set out our performance and trends.
- Feeling the Difference survey which is a public confidence survey carried out by Staffordshire Police which explores local quality of life issues, perceptions on crime and safety and the effectiveness of the police and other services.
- Satisfaction surveys are carried out by Staffordshire Police in relation to anti-social behaviour cases. This is a long standing practice within Staffordshire Police Force carried out at a county level using a random selection of victims.

Performance monitoring – this information is integral to decisions we take, both at a tactical and strategic level, in order to sustain or improve upon our performance. Performance monitoring is undertaken at several levels within our Partnership:

• The Community, Housing and Health Overview and Scrutiny Committee (which is part of the District Council's governance structure) has powers under the Police and Justice Act 2006 to review and scrutinise the functioning of the responsible authorities which oversees the CSP. During 2016/17, the

Committee considered; The Lichfield District Community Safety Delivery Plan 2016 -19, the CCTV Annual Report and Code of Practice, the Prevent Delivery Plan, verbal reports of the Police and Crime Panel and Locality Commissioning.

- The District Board has overall responsibility for managing performance and ensuring the requirements under the Crime and Disorder Act and other relevant legislation are met. The Board receives regular reports relating to community safety including a bi-annual update on the Community Safety Partnership and changes to relevant legislation.
- The Locality Commissioning Board has commissioned 'Upshot' to be used as a performance monitoring tool for the 20 projects they have supported to date.
- The Working and Performance Group receives a regular update on crime trends and progress reports on the priorities set out in this Plan. Monitoring forms are completed by project leads which are scrutinised and then fed up to the District Board as necessary.
- The Joint Operations Group (JOG) considers data on a monthly basis in order to identify any hot spots and trends which require attention.
- The countywide Strategy Group (previously the Safer and Stronger Steering Group) monitors performance against targets
- The Office of the Police and Crime Commissioner (OPCC) requires half yearly progress reports to be completed in relation to the Locality Deal Fund identifying clear evidence of the difference made by funded projects: deadlines September and April respectively.

Funding

All the responsible authorities commit mainstream resources to the achievement of the priorities set out above. The Police and Fire Services are wholly focused on the safer and stronger agenda and the District and County Councils, Third Sector and Bromford Living all have officers who help to achieve community safety priorities. This not only includes community safety officers who have a direct responsibility for reducing crime and antisocial behaviour, but also staff and volunteers who keep the District looking clean and attractive, provide activities for young people in leisure centres, other community buildings and parks and identify and help people who are at risk or fearful of crime etc.

Funding for community safety priorities has historically come through a number of routes, most of which have been managed and administered in different ways including the Home Office, Proceeds of Crime Act and the Police Authority.

The legislative changes that led to the creation of Police and Crime Commissioners (PCCs) significantly changed the funding environment with PCCs holding the majority of community safety funding streams. The PCC's budget for Staffordshire increased from £1.3 million in 2013/14 to £2.5 million in 2014/15 and has remained at that level. The 'Commissioner's Community Fund' is to support locally driven community safety and reassurance activities and will be made available in 2017/18 through three funding streams:

- Locality Deal Fund (£1.75m) the largest funding stream allocated to local CSPs, County District Commissioning Leads (£1.102m). This funding stream (£648k) will also be used for specific commissioned services across Staffordshire and Stoke on Trent.
- Proceeds of Crime Fund (£200k) replacing the Local Policing Fund
- People Power Fund (£300k) empowering local community groups

Additional information on the Police and Crime Commissioners funding streams can be found at <u>www.staffordshire-pcc.gov.uk/fund</u>

Through the Locality Deal Fund the PCC allocated approx £72k to Lichfield District Safer Community Partnership for the financial year 2017/18. 80% of this fund (£58k) will be provided by mid-April with a requirement to submit an evaluation of activity undertaken using this fund by 1st October 2017. Subject to success achieved, the remaining 20% will be made available during October. A further evaluation of activity undertaken will be required by 1st April 2018. At the end of 2014 four local public sector organisations - Lichfield District Council, Staffordshire County Council, South East Staffordshire & Seisdon Peninsula Clinical Commissioning Group and Staffordshire Police (via the Police & Crime Commissioner) brought together funding and used a single process to commission local services and projects to benefit the communities across the District. The Locality Deal Fund for Lichfield District was incorporated into this more streamlined Locality Commissioning approach.

Community safety projects funded through the Locality Commissioning Board have been included into this Delivery Plan.

Our Achievements & Plans

The Police and Justice Act 2006, introduced a statutory requirement for CSPs to produce a community safety plan covering three years which is reviewed annually. Staffordshire Insight team have produced a local community safety assessment which provided the information that has been used to identify our local priorities and inform this Delivery Plan.

In developing this Plan and reviewing the evidence, the CSP has decided to take forward as priorities (in no particular order):

- Anti-Social Behaviour
- Domestic Abuse
- Child Sexual Exploitation

With two cross cutting themes:

- Alcohol
- Mental Health

Under pinning theme:

• Public Reassurance

These priorities are underpinned by a range of key projects set out below (in **our achievements and plans** section) which are designed to help us achieve positive outcomes for all of the priorities above.

Priority - Anti-Social Behaviour

What we said we would do	Measures & Targets 2016/17	What we achieved	Our Plans for 17/18
1. 'Where is your Child tonight?' campaign to highlight activates available to young people to encourage their involvement	Hold 4 sessions in 2016/17 where and when to be evidence led across the District. Link into and support the SPACE project during the schools summer break. (July/August) Number of parents that engage during each campaign e.g. take information about activities. Additional young people taking	Four sessions were held during 2016/17 targeting parents and young people to advise them of suitable local activities. An increase in numbers resulted in some of the activities. Activities took place to support SPACE during the summer break.	Hold 4 sessions in 2017/18 where and when to be evidence led across the District. Link into and support the SPACE project during the schools summer break. (July/August) Number of parents that engage during each campaign e.g. take information about activities.

What we said we would do	Measures & Targets 2016/17	What we achieved	Our Plans for 17/18
	part in activities and a reduction in ASB. <i>Positive Futures</i> <i>Officer (Sarah Sleigh)</i>		Additional young people taking part in activities and a reduction in ASB. <i>Positive Futures</i> <i>Officer (Sarah Sleigh)</i>
2. Late Night Listeners offer a calming and friendly presence within the city centre and deal with those who have had too much to drink and help them recover sufficiently to be able to get home.	To maintain volunteer base and provide relevant training to ensure their safety and an enhanced service to members of the public. To link up with City Guardians in the city centre. <i>Lichfield Churches</i> <i>Forum (Lilas Rawling)</i>	The Late Night Listeners have become a much used and appreciated service within the city centre. They offer a safe place for young people to wait for their lift home, a listening ear to a core number of 'regulars', a hot drink on the start of a cold walk home, first aid and advice on all aspects of life. The service was increased during December to include every Friday and Saturday evening and New Year's	To maintain volunteer base and provide relevant training to ensure their safety and an enhanced service to members of the public. To link into the Guardians in the city centre. <i>Lichfield Churches</i> <i>Forum (Lilas</i> <i>Rawling)</i>
3. Positive Futures - project that offers sport and other activities to divert young people from ASB and other related behaviour.	75% of referrals (received from Local Support Team (LST), Police, ASB team) result in involvement in the project and that this is sustained for more than 3 months in 50% of referrals. 10 referrals in first 6 months. 50% of those accessing the project have home post codes within the wards with highest ASB <i>Positive Futures (Sarah</i> <i>Sleigh)</i>	Eve. Since April six referrals have been received of young people at risk of becoming involved ASB & Crime from the LST & Fun Club and 2 referrals from Social Services & Intervention Teams. A Lichfield young person has regularly been attending boxing for 4 months. Over the summer Positive Futures promoted activities through the SPACE scheme to encourage young people to engage in positive activities. They also issued 100 activity passes to those young people that would benefit most. As well as this they worked with a youth organisation called 'Fun Club' and delivered 3 sessions (boxing, Trampolining & Parkour) to young people who were identified as 'at risk' and taken on a residential with the Fun Club as part of	75% of referrals (received from Local Support Team (LST), Police, ASB team) result in involvement in the project and that this is sustained for more than 3 months in 50% of referrals. 10 referrals in first 6 months. 50% of those accessing the project have home post codes within the wards with highest ASB <i>Positive Futures</i> (Sarah Sleigh)

What we said we would do	Measures & Targets 2016/17	What we achieved	Our Plans for 17/18
		space.	
4. Co-ordinate low level intervention activities (e.g. mediation problem solving) to prevent escalation of anti- social behaviour	Continue to encourage members of the community to report ASB and work with partners to tackle neighbour disputes. <i>Lichfield District Council (Lucie Ferneyhough)</i>	ASB has decreased by 4.13% (from 2035 in 2016 to 1951 incidents in 2017 (- 84) year to date. One of the main contributing factors being begging / vagrancy (increased from 4 to 27 incidents) this was due to one person who no longer lives in the district. There has been a small increase of 6.3% in Neighbour disputes from 304 to 323 incidents. This type of dispute can be very difficult to resolve and can have a major impact on the quality of people's lives. Rowdy and inconsiderate behaviour has decreased from 1259 to 1194 incidents (- 5.2%) which is very positive as this is the biggest contributor to ASB. ASB nuisance vehicles has also decreased from 266 to 211 (-20.7%).	Continue to encourage members of the community to report ASB and work with partners to tackle neighbour disputes. To review preventative activity in identified repeat ASB locations. <i>Lichfield District Council (Lucie Ferneyhough)</i>
5. Anti Social Behaviour Champion (ASBC) the ASB Champion works with individuals and families suffering from ASB. They may require support with contacting agencies, gaining an harassment order, injunction etc	Seek funding to continue with this post. Maintain level of referrals received at 49 per year. Continue and develop volunteers' role in offering support to victims. Continue 100% satisfaction rate from clients. <i>Victim Support (Kathy Bryers)</i>	A recruitment event was held for prospective ASB volunteers in the Lichfield area. The ASB Champion, assisted by the Project Support Officer, has received and supported 52 new cases. The client level has been constant with approx 20-25 on-going cases being supported at any one time. 100%of our clients have been satisfied with the service provided. A local ASBC leaflet has been widely distributed. The aim is to provide those experiencing ASB guidance on reporting incidents, advice and choices if they	Seek funding to continue with this post. A second prospective volunteer event will be held. To receive and support 60 new cases (2017/18). To continue to develop volunteers' role in offering support to victims. To continue to receive 100% satisfaction rate from clients. To continue to use Outcome Star to ensure evidence is collected.

What we said we would do	Measures & Targets 2016/17	What we achieved	Our Plans for 17/18
		do not wish to report to statutory bodies. Any ASB victim can now use the Victim Support out of hours service helpline. Victim Support offer independent advice and support.	To support local community safety events to promote awareness of the ASBC. <i>Victim Support</i> <i>(Kathy Bryers)</i>
6. SPACE project aimed to reduce ASB during the summer holiday period (new in 2015)	To build on experiences and apply for funding to develop a further programme for 2016. <i>Lichfield District</i> <i>Council (Lucie</i> <i>Ferneyhough)</i>	The SPACE project was extremely successful this year which is due to having more time to organise and promote it. As in the previous year the project was held in 2 parts, targeted and universal. The targeted aspect of the project involved young people in the organisation and running of 4 Family Fun Days across the District. They also attended 4 activities to get to know each other which went really well and the young people built up good relationships which followed on to the residential. For the universal aspect of the project Positive Futures were able to distribute all of the 100 Free Leisure Centre Passes and sell 11 at a cost of £20 each, Young people took part in 248 sessions and activities during the summer holidays. Liberty also ran two weeks of sessions for young people with learning disabilities and Saxon Hill and Queens Croft schools which were also really successful. On average 35 young people attended the sessions at Queens Croft each day and 10 at Saxon Hill, a smaller number because the young people require more support due	To build on experiences and apply for funding to develop a further programme for 2017/18. <i>Lichfield District Council (Lucie Ferneyhough)</i>

What we said we would do	Measures & Targets 2016/17	What we achieved	Our Plans for 17/18
		to the nature of their disabilities. Six older volunteers also helped out with the sessions.	
		We are just starting to organise the SPACE project for summer 2017 and Lucie Ferneyhough, Sarah Sleigh and Tasmin Turner have met with Jon Connolly (OPCC) to discuss the evaluation from last year as well as what is likely to happen in 2017.	
7. Young People's Services building on from the SPACE project.	Task & finish group including LDC, Police, SCVYS, Entrust, NCS, schools, local voluntary groups has been set up to specifically look services available for young people across the district, any gaps are and how they can be filled. The first meeting was held in January 2016; an action plan is being developed	The Task & Finish Group meetings have been well attended with a wide variety of organisations involved including Entrust, SCVYS, Police, Nova Training, APM, Learn by Design, Liberty, Independent Futures, Talent Match, T3, SCC, FYI Families, local youth groups and many more. The main aim of information sharing has proved to be very effective.	Continue to look at services available for young people across the district, identify gaps and how they can be filled. <i>Lichfield District Council (Lucie Ferneyhough)</i>
	Lichfield District Council (Lucie Ferneyhough)	Building on this two additional groups were set up; one to look at youth provision and the other to look at utilising websites such as Staffordshire Market Place and FYI Families to promote groups and activities taking place across the district.	
		The' website' group completed its task and no longer meets.	
		However, the 'youth provision' group is currently working with Open House in Burntwood to help promote it as a community venue to be used for training, courses, activities etc.	
8. Maximise impact of Building	Reduce ASB / crime over a 6 month period	During 2016/17 34 of the 224 (15%) countywide	Reduce ASB / crime over a 6 month

What we said we	Measures & Targets	What we achieved	Our Plans for
would do	2016/17		17/18
Resilient Families and Communities across the District	Improve school attendance above 85% over 3 school terms Get people back into continuous employment <i>Staffordshire County</i> <i>Council (Wayne</i> <i>Mortiboys)</i>	payment by results claims were from Lichfield team which indicates good local performance. Payment by results monies are invested locally through the Local Commissioning Board. Contract extensions have been awarded to Action Kids, Positive Futures and Liberty Jamboree to support the locally agreed investment priorities.	period Improve school attendance above 85% over 3 school terms Get people back into continuous employment <i>Staffordshire County</i> <i>Council (Wayne</i> <i>Mortiboys)</i>

Priority: Domestic Abuse

What we said we would do	Measures & Targets 2016/17	What we achieved	Plans for 17/18
9. Peer mentors This scheme will provide volunteers (some ex-service users) with skills to offer admin and/or front line support	Continue to support the volunteers to ensure they are able to contribute and increase capacity. To continue to recruit through social media, within services and through talks and presentations.	Pathway have recruited 7 new volunteers with a wide age range from 26 to 67. In addition they have recruited 2 new admin volunteers, 1 helpline volunteer and 4 peer mentor / helpline volunteers. The initial training took place on 10 th and 24 th January, with inductions to follow. There are also 9 existing volunteers. 4 volunteers have left during this time. 2 of them have gone into work, 1 with Pathway. 1 has gone to university and 1 had to leave due to time constraints. There are a number of service users very keen to get involved and are looking at reducing the waiting time from a year to 6 months.	Continue to support the volunteers to ensure they are able to contribute and increase capacity. To continue to provide training and confidence building to enable peer mentors to build their skills and employability opportunities. To develop appropriate peer mentoring to 'professional friend' level - offering longer term support when floating support or stay in refuge is ended. <i>Pathway Project</i> <i>(Kathy Coe)</i>
10 . Continue to raise awareness	Carry out a local campaign targeting hair	Activities during 2016 included:	The Young Women and Girls Worker will

What we said we would do	Measures & Targets 2016/17	What we achieved	Plans for 17/18
about domestic abuse PCC Priority Early intervention	salons / barbers / nail bars will be held later this year. Expand the scope of the campaign to also incorporate information about modern slavery / FGM and CSE. Hold at least 4 awareness raising activities throughout the year for example: Walk A Mile 2017, Christmas/New Year campaign 2-16/17, Valentine's Day 2017. <i>Pathway Project (Kathy Coe)</i>	An awareness raising campaign targeting local hair salons& nail bars held during the Euro Football Tournament. A 'Silhouette' campaign in Lichfield Cathedral during November, where life sized silhouettes depicted the persons journey from victim to survivor. Over the Christmas/New Year period a campaign to publicise help and contact details across the district. Valentine's Day campaign in February 'It's Never Ok' to abuse your partner. Other activities include: A Young Women and Girls Worker, employed by Pathway through the Lottery Fund, is currently working with 33 young women and girls. The main reason for referral is sexual assault or abuse / rape / CSE. A new database / case management system has been installed which will make it possible to collate much more data regarding this type of issue.	hold group work for building confidence and self-esteem, and a separate group for young women who have been sexually abused. Carry out a local campaign targeting hair salons / barbers / nail bars. Expand the scope of campaigns to incorporate modern slavery / FGM and CSE as appropriate. Hold at least 4 awareness raising activities throughout the year for example: Walk A Mile 2017, White Ribbon Day, Christmas/New Year campaign 2-16/17, Valentine's Day 2017. <i>Pathway Project</i> <i>(Kathy Coe)</i>
11 . Work with partners to identify funding to enable domestic abuse services to continue after March 2016	To continue to link into the county approach to support funding for domestic abuse and consider opportunities at a local level. <i>Pathway Project (Kathy Coe) & Lichfield District Council (Jenni Coleman)</i>	Joint commissioning is currently being carried out by Stoke City Council, SCC & the OPCC to provide pan- Staffordshire domestic abuse services. Current contracts have been extended to October 2017. The tender went out in February 2017. Pathway are working on a collaborative bid with two other organisations. Pathway are also constantly looking for additional sources of funding and are	To continue to seek and support funding opportunities for domestic abuse. <i>Pathway Project</i> <i>(Kathy Coe) &</i> <i>Lichfield District</i> <i>Council (Jenni</i> <i>Coleman)</i>

What we said we would do	Measures & Targets 2016/17	What we achieved	Plans for 17/18
		working with the County Council / PCC as they prepare to tender for the contract. They were successful with the Big Lottery Empowering Women and Girls Initiative receiving funding of £550,000 over five years. They have worked with LDC and TBC to apply for DCLG funding towards refuges and for a young people's LGBTQ project. Pathway have set up a Funding Board who are constantly looking for new funding opportunities as other support services are cut.	

Priority - Child Sexual Exploitation

What we said we would do	Measures & Targets 2016/17	What we achieved	Our Plans for 2017/18
12. Child Sexual Exploitation (CSE) has been identified as an issue that needs to be addressed	To continue with training incorporating the Prevent Agenda and adults.	CSE has been identified as a local priority as part of the current strategic assessment process in preparation for the new delivery plan (2017).	To continue with training incorporating the Prevent Agenda and adults.
by partners following the Rotherham Inquiry.	Lichfield District Council (Susan Bamford)	The CSE Panel for Lichfield and Tamworth is identifying young people at high levels of risk, with actions identified.	Lichfield District Council (Susan Bamford)
		The panel is going to be looking at how to effectively change the behaviour of young people. Whilst a lot of awareness raising and training has taken place it does not seem to be impacting on behaviours.	
		Relevant council staff have had CSE training/awareness raising and the training framework identifies those who need to do training by	

		role. The vast majority of taxi drivers have now received training and this has been well received. New drivers are continuing to be trained.	
13. Liaise with neighbouring locations regarding travelling offenders.	New in 2017	New in 2017	To make contact with West Midlands and other relevant neighbouring police forces to identify offenders.
			To establish a framework to share intelligence and take relevant actions.
			<i>Staffordshire Police (Insp Jo Rea)</i>
14. Work with local schools to minimise the risk of harm to children.	New in 2017	New in 2017	To ensure education programmes in schools are in place regarding cyber bullying etc.
			To ensure school absence is addressed quickly.
			Lead to be agreed

Cross cutting Themes: Alcohol, Mental Health

What we said	Measures & Targets	What we achieved	Our Plans for
we would do	2016/17		17/18
15. Partnership Hub meetings to meet the needs of vulnerable members of our community	To identify situations and issues that currently are not picked up by any agency e.g. repeat hoarders, individuals with issues that do not meet the necessary criteria for intervention or support. To raise awareness to the need for the extent of these problems to be investigated across the county and a solution to	Identification of individuals that require a multi-agency approach with positive outcomes is being achieved. The Hub continues to be well attended with all the relevant agencies in regular attendance.	To identify situations and issues that currently are not picked up by agencies e.g. repeat hoarders, individuals with issues that do not meet the necessary criteria for intervention or support. To raise awareness to the need for the extent of these

	be put in place. <i>Staffordshire Police</i> <i>(Marisha Place)</i>		problems to be investigated across the county and a solution to be put in place. <i>Staffordshire Police</i> <i>(Marisha Place)</i>
16. To address alcohol in its broadest sense.	Include alcohol in its broadest sense into the JOG and develop an action plan linking in to Entrust. <i>Lichfield District Council</i> <i>(Jenni Coleman)</i>	The Responsible Bodies Group & Safety Advisory Group continue to consider licensing and enforcement around alcohol issues. Currently there are no specific hot spot areas or concerns regarding alcohol abuse within the district.	Include alcohol as a standard agenda item at JOG meetings. Problem solve identified issues. <i>Lichfield District</i> <i>Council (Jenni</i> <i>Coleman)</i>
17. Test Purchasing and proxy sales to be carried out by Trading Standards	Carry out test purchasing throughout the year. Raise proxy sale awareness during on- license advice visits. Carry out firework safety campaign 2016 <i>Staffordshire County</i> <i>Council (Fiona</i> <i>Chapman)</i>	Trading Standards have carried out several test purchasing operations across the district for alcohol/tobacco and have interviewed the premises which have failed. No persecutions have been carried out.	Carry out test purchasing throughout the year. Raise proxy sale awareness during on-license advice visits. Carry out firework safety campaign 2017 <i>Staffordshire County</i> <i>Council (Fiona</i> <i>Chapman)</i>

Under Pinning Theme: Public Reassurance

What we said we would do	Measures & Targets 2016/17	What we achieved	Our plans for 17/18
18. Improved co- ordination and profile for positive messages / reassurance	To continue with the Briefings on a quarterly basis to provide timely and relevant community safety messages linking into issues and crime	Community Safety Briefings (Newsletters) have been produced and distributed on a quarterly basis in Spring, Summer, Autumn and Winter 2016. They were also published on the Overview and Scrutiny Blog	To continue with the Briefings on a quarterly basis to provide timely and relevant community safety messages linking into issues

What we said we would do	Measures & Targets 2016/17	What we achieved	Our plans for 17/18
	trends. <i>Lichfield District Council (Lucie Ferneyhough)</i>	which is accessed by Lichfield District Councillors.	and crime trends. Lichfield District Council (Lucie Ferneyhough)
	Continue to hold 'cupper with a copper' sessions across the District with updates and arrangements via the Staffordshire Police Website. <i>Staffordshire Police</i> (Marisha Place)	A number of sessions with the Inspector have been held during the year throughout the District.	Continue to hold 'cupper with a copper' sessions across the District with updates and arrangements via the Staffordshire Police Website. <i>Staffordshire Police</i> <i>(Marisha Place)</i>
	Smart Alert is at the testing phase with a view to replacing OWL. It will use email and a smart phone APP which will provide real- time crime alerts and community safety advice. Communication Plan will be completed when Smart Alert has been approved. <i>Staffordshire Police</i> <i>(Marisha Place)</i>	Smart Alert is now up and running with regular messages being posted by PCSOs, the Police Partnership Manager and the Police Force in general. Feedback received is extremely positive. COMPLETED	COMPLETED therefore to be removed
19. Safer Neighbourhood Panels a PCC initiative to promote local ownership and accountability of policing across the county.	Continue to develop the SNP for Lichfield and explore the possibility of a separate SNP for Burntwood. <i>Lichfield District</i> <i>Council (Jenni</i> <i>Coleman)</i>	The SNP is working well with representatives from local communities, businesses, young people, District and Burntwood councillors. Panel members have attended various training events including Stop and Search and the use of Tasers. They also attended a meeting with other SNPs to share best practice. Their top priorities are ASB and mental health.	Continue to support the SNP. <i>Lichfield District</i> <i>Council (Jenni</i> <i>Coleman)</i>
20. Support the new Friarsgate Development	Work with the Developers and partners to provide	A consultant has provided technical expertise at the initial stages of the	Work with the Developers and partners to provide

What we said we would do	Measures & Targets 2016/17	What we achieved	Our plans for 17/18
within the city centre in relation to the installation of CCTV.	CCTV coverage of the new Friarsgate Development in particular the bus station and public car park. <i>Lichfield District</i> <i>Council (Jenni</i> <i>Coleman)</i>	development. As yet there is no clear direction regarding the integration of the current and future CCTV systems.	CCTV coverage of the new Friarsgate Development in particular the bus station and public car park. <i>Lichfield District</i> <i>Council (John</i> <i>Roobottom)</i>
21. 'Let's Get Involved' to work with communities to enhance the safety and wellbeing of residents specifically within Chasetown, Burntwood and North Lichfield.	Recruit and train 3 voluntary community safety champions. To link into the Joint Operations Group; hold community consultation / participation events; form action groups; delivery education programmes relating to personal and home safety. <i>CASES (Sandra Cooper)</i>	Three voluntary community safety champions have been recruited and trained. One of them has since gained paid employment in which she will continue to use the qualification. The Joint Operations Group has been regularly attended and feedback provided. Action groups have been formed in each area and four community events have been held. Burntwood Lights pre-Christmas event was also supported. These events were consultative and participatory and aimed at all ages. Eight education programmes have been delivered to community groups, including primary schools and local supermarkets. Engagement with a range of organisations has resulted in four being recruited to CASES online referral platform (including CACH). 70 people have signed up to Staffordshire Smart Alerts as a result of interaction with this project.	Recruit and train 2 voluntary community safety champions. Link into the Joint Operations Group; hold community consultation / participation events; form action groups; delivery education programmes relating to personal and home safety. <i>CASES (Sandra Cooper)</i>
22. No Cold Calling Zones The zones are designed to discourage cold callers that claim to be selling goods or offering services around the house	Continue to develop the zones across the District dependent upon the continued support of partners (District Council, Trading Standards and	Since the scheme began in February 2014, over 140 No Cold Calling zones have been completed across the district including in Lichfield city, Burntwood, Chasetown, Shenstone,	Continue to develop the zones across the District dependent upon the continued support of partners (District Council, Trading Standards

What we said we would do	Measures & Targets 2016/17	What we achieved	Our plans for 17/18
or garden. Each zone will be registered as a Neighbourhood Watch scheme	the Police) <i>Lichfield District Council (Lucie Ferneyhough)</i>	Longdon, Stonnall, Armitage and Little Aston. Over 40 have been set up since April 2016. Evaluation forms have been sent to residents of No Cold Calling zones which have been in place for over 6 months. The feedback has been extremely positive and it continues to be a very successful project.	and the Police) <i>Lichfield District</i> <i>Council (Lucie</i> <i>Ferneyhough)</i>
23. Social Media Campaign for young people and parents to raise awareness of the issues and promote safety messages.	Seek funding to carry out 2 initiatives (1 in Burntwood and 1 in Lichfield) for young people and 1 for adults around cybercrime, personal safety etc. <i>Lichfield District Council (Lucie Ferneyhough)</i>	The CSP's application for PCC Proceeds of Crime fund to support this project was unsuccessful. However, funding from the LPU Commander has enabled us to proceed and to widen the remit of the project. 'Community Safety Information Events' will offer information and advice to all members of the community.	Hold 2 community safety events. The first event will be held in conjunction with Burntwood Wakes on Saturday 1 st July and the second at the Beacon Park Fun Day on Wednesday 2 nd August 2017. A wide variety of organisations including the Police, FARS, Talent match, Support Staffordshire, Age UK, Victim Support, Illegal Money Lending Team, T3, Nova Training, Sports Development Team will be invited to support these events.
24. Identify business crime as an issue	To liaise with local businesses and partners to tackle	From 1.5.16 the BID assumed responsibility for funding the Townsafe	To liaise with local businesses and partners to tackle

What we said we would do	Measures & Targets 2016/17	What we achieved	Our plans for 17/18
	current crime and disorder trends within the city centre. To increase store/venue participation as a result of BID support. Action plan has been developed any outstanding actions will be carried forward to 2016/17. <i>Townsafe Business Partnership (Richard Lewis)</i>	Partnership. Townsafe now has 47 daytime and 21 nightlife business member with 60 members signed up to StoreNet/NiteNet radio system. In the city centre there are currently 54 people excluded in the daytime and 34 Nightlife exclusions. 39 and 21 respectively are visitors mainly from Birmingham, Walsall, Rugeley & Wolverhampton, The BID also funds a Business Crime Manager whose duties include monitoring business crimes, liaising with the Townsafe Board of Management and organising relevant briefings for businesses etc. Townsafe is a member of Partnerships Against Business Crime in Staffordshire (PABCIS) which shares intelligence about travelling shoplifters and criminals.	current crime and disorder trends within the city centre. To increase store/venue participation in the StoreNet/NiteNet radio system as a result of BID support. Monitor business crimes and liaise with relevant partners to tackle issues including shoplifting. <i>Townsafe Business</i> <i>Partnership (Richard Lewis)</i>
25. Promote Road Safety in particular around speeding and parking issues	Liaise with SCC Road Safety Unit and Staffordshire Police. Establish Community Speed Watch schemes. Investigate parking issues and work with partners to resolve. <i>Staffordshire County</i> <i>Council (Irene</i> <i>Williams)</i>	The Road Safety Partnership is in the process of re-establishing Community Speed Watch across the District. The current schemes are in: Clifton Campville, Hammerwich, Kings Bromley, Lichfield city, Shenstone and Upper Longdon. A scheme in Hill Ridware is in progress. Between April 2016 and March 2017 1,966 school children received road safety education up to and including Year 12/13. Six clients completed Pass Plus Extra courses between 01.04.16 and 31.03.17.	Liaise with SCC Road Safety Unit and Staffordshire Police. Establish Community Speed Watch schemes. Investigate parking issues and work with partners to resolve. <i>Staffordshire County</i> <i>Council (Irene</i> <i>Williams)</i>

What we said we would do	Measures & Targets 2016/17	What we achieved	Our plans for 17/18
26. Support the Lichfield Business Improvement District (BID) scheme regarding community safety projects	To support the City Centre Manager in achieving the BID targets. Projects include free StoreNet and NightNet radios for stores and pubs, City Guardians to work within the city centre and obtaining safety accreditations e.g. Purple Flag. <i>City Centre Manager</i> <i>(David Tomalin)</i>	The BID have introduced the City Guardian service at weekends, key events and busy evenings supported by funding from the Police & Crime Commissioner The BID continues to support community safety initiatives that enable Lichfield to be a safe, accessible and secure place both day and night making it a pleasure to visit.	BID projects include providing StoreNet and NightNet radios free of charge to stores and licensed premises and the City Guardians who work within the city centre. <i>City Centre Manager</i> <i>(David Tomalin)</i>

Appendix A

Community Safety Partnership Members	
Business Improvement District	
Bromford Living	
Burntwood Town Council	
Chase Terrace Technology College	
Chamber of Trade and Commerce	
Citizens Advice South East Staffordshire	
Community Payback	
Crime Stoppers	
Defence Medical Services Whittington	
Lichfield Churches Justice Forum	
Lichfield City Council	
Lichfield District Council	
Lichfield District Crime Prevention Panel	
Lichfield Licensees Forum	
Lives Released	
Local Support Teams	
Midland Heart Housing Association	
Neighbourhood Watch	
Partners Against Crimes of Hate	
Pathway Project	
Positive Futures	
Pub Watch	
South East Staffordshire and Seisdon Clinical Commissioning Group	
St Giles Hospice	
Staffordshire & West Midlands Probation Trust	
Staffordshire Buddies	
Staffordshire County Council	
Staffordshire Fire & Rescue	
Staffordshire Observatory	
Staffordshire Police	
Staffordshire T3	
Staffordshire Public Health	
Strategic Housing Partnership for Lichfield District	
Support Staffordshire (Lichfield District)	
Three Spires Shopping Centre	
Townsafe Business Partnership	
VAST	
Victim Support	

FUNDING THE COMMUNITY AND VOLUNTARY SECTOR



Cabinet Member for Community

Date:	14 th March 2017	
Agenda Item:	8	
Contact Officer:	Clive Gibbins/Susan Bamford	
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Key Decision?	YES	(OVERVIEW &
Local Ward	Applicable to all Wards.	SCRUTINY)
Members		COMMITTEE

1. Executive Summary

- 1.1 The District Council agreed to contribute £177k per year to be allocated by the Locality Commissioning Board to be invested in the community and voluntary sector for the period 2015 to 2018. The Organisations that have received and will receive Lichfield District Council Funding are detailed at **Appendix A**.
- 1.2 The report seeks advice and guidance from Members regarding future levels of investment in and required outcomes from the community and voluntary sector and with reduced levels of funding available from other public sector partners to consider the process that should be used to make any future investment.
- 1.3 To propose the establishment of a short life Member Task Group to advise on the above and Members are invited to participate in this.

2. Recommendations

- 2.1 That Members agree to the setting up of a Member Task Group and Members are invited participate.
- 2.2 That Members consider the proposed Terms of Reference for the Task Group detailed at **Appendix B**.

3. Background

- 3.1 A thriving and diverse voluntary and community sector is an important component of what makes Lichfield District a good place to live, work and visit. A wide range of activities, services and events are planned, organised and delivered with consequent benefits to individuals (who need help to live safely and independently at home) to the community at large (who can enjoy sporting and arts events and festivals). There are currently around 450 voluntary organisations and an estimated 12,000 residents volunteering with groups, clubs or organisations. The need for a strong third sector has become even more important as public sector funding has come under increasing pressure resulting in a range of cuts to front line services and an ever greater reliance on the community and voluntary sector to 'fill the gap'.
- 3.2 The Council agreed to contribute £177k per year for the period 2015 to 2018 for allocation by the Locality Commissioning Board (LCB). Plans therefore need to be made regarding the level and nature of future investment in the voluntary and community sector. This Committee through a Member Task Group helped to develop the priorities that the Council wished to fund for the period 2015 to 2018. These priorities are detailed at **Appendix A** together with what was funded.
- 3.3 The LCB was established in 2014 to oversee public sector commissioning in Lichfield District and to make investment decisions on behalf of the Lichfield District Board using funds delegated to it by public sector partners.

- 3.4 The District Council is one of four partners (the others being the County Council, Clinical Commissioning Group and Police and Crime Commissioner) which form the Locality Commissioning Board for Lichfield District. Each partner contributes funding to the partnership and decisions are made jointly about investment priorities and how and to whom funding will be allocated
- 3.5 The District Council is the Accountable Body for the LCB and receives income from partners and administers the investment of this income in accordance with decisions made by the LCB.
- 3.6 Commissioning rounds took place in autumn 2014 and summer 2015 which led to the allocation of funding to voluntary and community sector organisations.
- 3.7 In the final year of current funding agreements Members need to consider the following:
 - What the Council's funding has achieved?
 - What the Locality Commissioning Process has achieved?
 - Whether to continue funding the voluntary and community sector?

And if so

- Whether to continue with £177k of funding or offer up a proportion of savings?
- What outcomes do the Council want for their funding?
- How any future funding agreements will be commissioned and performance managed?
- 3.8 It is proposed that a Member Task Group is set up to consider this in detail and draft Terms of Reference for this Task Group are detailed **Appendix B**.

Alternative Options	To seek an alternative method of involving members in the future funding options for the community & voluntary sector.
Consultation	The Member Task Group will form part of the consultation process.
Financial Implications	The District Council provides funding to the Community and Voluntary Sector to the value of £177,000 per year until March 2018. The report identifies the need for a review of the options to fund the Community & Voluntary Sector including the potential to make savings through the reduction of the budget. Recommendations on the future process may impact on the level resources required to deliver the commissioning and performance management requirements
Contribution to the Delivery of the Strategic Plan	 Locality Commissioning supports the strategic priorities of Vibrant and Prosperous Communities by supporting our local economy, jobs and training and contributing towards visitor numbers. Healthy and Safe Communities by helping people to be active and continue to live independently and be involved in volunteering. Clean, Green, Welcoming places to live by supporting residents and organisations to be environmentally responsible and contributing towards protecting our heritage and looking after green spaces.
Equality, Diversity and Human Rights Implications	Voluntary and community groups provide support to a range of groups and in particular children, older people and people with disabilities. An Equality Impact Assessment will be completed once the priorities and any changes are identified.
Crime & Safety Issues	A number of the priorities contribute towards community safety including supporting victims and witnesses of domestic abuse and support for victims of anti-social behaviour.

	Risk Description	How We Manage It	Severity of Risk (RYG)
A	Insufficient engagement / consultation with community and voluntary sector	Engagement and consultation with the community and voluntary sector	Yellow
В			
С			

Background documents Locality Commissioning Board minutes and outcome reports Locality Commissioning Board Prospectus' Report to Cabinet September 2014

Relevant web links https://www.lichfielddc.gov.uk/Council/Live-meetings/Locality-Commissioning-Board.aspx

LOCALITY COMMISSIONING LICHFIELD DISTRICT COUNCIL FUNDING OF THE COMMUNITY AND VOLUNTARY SECTOR

LDC Priority	Locality Commissioning Priority	Organisation Awarded Funding	Project / Activity to be Delivered	LDC Funding 2015-16 (£k)	LDC Funding 2016-17 (£k)	LDC Funding 2017-18 (£k)
Priority 1 Help local people maximise their income and manage / reduce debt	Income maximisation & reduce debt (1)	South East Staffordshire CAB	Provision of debt and money advice including via a website, walk in service, home visits and pop up outreach	47	57	57
Priority 2 Support new and existing local voluntary organisations to enable them to succeed and get maximum benefit from volunteers	Support voluntary organisations and their volunteers	Support Staffordshire Lichfield & District	Help to set up and sustain voluntary and community organisations, e bulletin, delivery of training and 1-21- diagnostic health checks, networking meetings (Voluntary Voice), representation of the voluntary sector, providing the volunteer centre securing volunteering opportunities and advertising them, interviewing and placing volunteers, following up with volunteers to ensure they are satisfied	50	60	60
Priority3Preventhomelessnessandsupportthose who are homeless	Preventing homelessness	None	Not Applicable	0	0	0
Priority 4 Help vulnerable people remain healthy, safe and independent in their own homes and neighbourhoods	Enabling independence	Live at Home	Delivery of generic service to older people including signposting, gardening service, wheelchair loan, trips and outings, home library service and handyman service. Weekly offer of escorted shopping trips, computer classes, lunch clubs, dementia group and breakfast club. Bespoke offer of befriending visits and telephone befriending	17	21	21

LDC Priority	Locality Commissioning Priority	Organisation Awarded Funding	Project / Activity to be Delivered	LDC Funding 2015-16 (£k)	LDC Funding 2016-17 (£k)	LDC Funding 2017-18 (£k)
Priority 4 Help vulnerable people remain healthy, safe and independent in their own homes and neighbourhoods	Reducing Social Isolation	Minster Consortium Citizens Advice South East Staffordshire (CASES)	Activities for people with learning disabilities to reduce social isolation; at least one 5 hour weekend session per month Support for Let's Work Together and Right Advice First Time (RAFT)	3	3	Not Yet Allocated
	Support for Victims of ASB	Victim Support	Provision of advocacy for vulnerable victims suffering from persistent ASB	3	3	Not Yet Allocated
Priority 5 Support to help lessen the damage from domestic abuse and help individuals and families rebuild their lives	Supporting victims and witnesses	Pathway Project	Peer mentoring project to provide a non judgemental response to victims of domestic abuse. Also awareness raising briefings, group programme for young people 'Power to Change', monthly workshops for victims to improve self esteem and services and activities for young people	12	15	15
Priority 6 Enrich the lives of people living, working and visiting the District through cultural activity and maximise the visitor contribution to the local economy	Enrichment through cultural activity and visitor contribution	Lichfield Arts and Cultural Organisations A combined bid from Lichfield Festival, Lichfield Arts, Cathedral and Erasmus Darwin House	Development of educational and community outreach activities, public involvement in developing activities, delivering events in community venues throughout the year, increasing numbers of volunteers and work related opportunities and setting up an Arts Network.	20	24	24
Priority 7 Create opportunities for training, volunteering and employment	Opportunities for training, volunteering and employment	Bromford Housing	Funding to be used to enhance the quality of the provision at the Bromford Hub which helps people get into or back into work. To include purchase of books and information, computer equipment, training material, travel cards (to enable customers to be able to get to the Hub), clothes suitable for interviews, furniture for people who are elderly or have disabilities and marketing Application for one year funding only.	9	0	0

MEMBER TASK GROUP - FUNDING THE COMMUNITY AND VOLUNTARY SECTOR

Terms of Reference (Draft)

Overall purpose of the Task Group

- 1. To consider the performance and outcomes achieved by the Service Level Agreements for the community and voluntary sector during 2015/16 and 2016/17 that were funded by the Council.
- 2. To consider and make recommendations on the future operation and administration of the Locality Commissioning Board.
- 3. To consider and make recommendations on the level of future investment by the Council in the community and voluntary sector.
- 4. To consider and make recommendations on what the Council wishes to seek to achieve through investment in the community and voluntary sector ,including the funding of core costs of organisations:.
- 5. To consider and make recommendations on what process the Council should follow on the allocation of the future investment, having regard to the resources available.
- 6. To take into account any other considerations that may be identified.

Outcomes from the Task Group

- 1. Increased knowledge and understanding among Members regarding the District Council's current investment in the community and voluntary sector and options for the future.
- 2. Increased knowledge and an up to date understanding among Members regarding locality commissioning developments and achievements and the operation and administration of the Locality Commissioning Board.
- 3. Recommendations on the proposed level of future investment in the community and voluntary sector.
- 4. Recommendations on the future commissioning approach to be taken for investment in the community and voluntary sector.
- 5. Proposed list of outcomes which will be used to inform funding priorities (subject to Cabinet Member agreement)
- 6. Report to June 2017 Overview & Scrutiny Committee.

Draft Terms of Reference 14th March 2017

our strategic plan at a glance Read in full at www.lichfielddc.gov.uk/strategicplan

To be a strong, flexible council that delivers good value, quality services and helps to support a vibrant and prosperous economy, healthy and safe communities and clean, green and welcoming places to live.

How we create a vibrant and	How we create healthy	How we create clean, green		
prosperous economy	and safe communities	& welcoming places to live		
What we will do Between 2016 and 2020 we will place particular importance on:				

- Promoting Lichfield District as a good place to invest through the roll out of the Local Plan. Ensuring our district is 'open for business' by
- welcoming and nurturing new enterprises to start up and succeed in our key business
- centres and rural areas. Delivering support, signposting and networking opportunities to existing businesses to help them thrive.
- Making it easy for businesses to interact with US.
- Understanding, monitoring and adapting to business needs and issues across the district.
- Encouraging increased visitors to our district, increased spend in the local economy and more overnight visitors.
- Delivering good quality and safe car parking in our key retail areas.

- Creating policies and events that promote healthy and active lifestyles for all, including young people - from cycle and safe walking routes, through to events, community activities and more.
- Providing support to help those with disabilities and older people stay healthy and active.
- Creating opportunities to increase the number of residents who are physically active, especially in hard to reach groups. Supporting and encouraging the development
- of clubs and other organisations to increase the quantity and quality of leisure and cultural opportunities across the district.
- Delivering a programme of disabled facilities grants to help people remain living safely at home
- Providing help and advice to prevent homelessness.

- Implementing our Local Plan which will ensure a controlled and balanced growth of the district.
- Developing supplementary planning guidance which will help to preserve our historic environment, support rural communities, and ensure the district continues to be an attractive place.
- Maintaining our parks and open spaces which encourage residents to enjoy the outdoors. Restoring the historic features of Stowe Pool
- and Fields.
- Our joint waste service continues to help our • residents recycle a large percentage of their waste.
- Pursuing opportunities to transfer some open spaces to local organisations who can look after them for the enjoyment of all (e.g. playing fields).

By 2020 there will be:

- More local jobs and more people in • employment.
- More new businesses locate in our district.
- More businesses succeed.
- More visitors and greater visitor spend
- in our district.
- A regenerated Lichfield City centre and an improved retail offer in Burntwood.
- More people will be active and healthy. More people will be involved in volunteering
- •
- and community activity. Fewer people and families will be homeless. More people will feel safer and less worried about crime and anti-social behaviour.
- More people will be living independently at
- home.
- More affordable homes in the district. Our heritage and open spaces will be well • maintained or enhanced.
- Our streets will be clean and well maintained. More people will use parks and open spaces.
- New homes, office, retail and manufacturing spaces will be built or developed in line with our Local Plan and planning guidance.

Our council **By 2020:**

- Our customers will be more satisfied.
- We will continue to be financially responsible. Our organisation will have clear corporate values and be
- committed to openness and transparency. More people will interact with us through our website and digital channels.
- We'll be more innovative in how we deliver services and make a difference locally.

This plan sets out the high level outcomes we want to achieve over the next four years. Every year we produce a one-year action plan that sets out the key activities we will deliver to drive forward the priorities set out in this plan in detail, and the measures and targets we use to check how we are doing. Read our actions plans at www.lichfielddc.gov.uk/actionplans

