

## Update for Health Overview and Scrutiny Committee 23.02. 2011

### Changes at Corporate County Council level

- Operating model based on better understanding of our customers, and using that intelligence to commission services.
- Moving away from separate delivery blocks to be a more customer- facing organisation. A new Directorate of Place focussing on corporate priorities of prosperity and communities, and Directorate of People which brings together Adult Social Care and Children and Young People, focussing on corporate priority of protecting vulnerable people.
- The new People's Directorate will cover 4 areas: Children and young people, Education and skills (Adult Learning and Schools), Health and Wellbeing (Adults social care), and Community Safety.
- Director of Public Health will be part of the new People Directorate after April 2011.

### Changes in Adult Social Care and Health

Adult Social Care have made internal changes which will help us to implement the *Putting People First* Concordat. The key aims are to deliver more personalised care, offer reablement to more people, get us well placed to integrate with the NHS, and make efficiency savings in a way that protects front line services, but reduces the number of senior managers.

In the district, we have:

- Reduced the number of District Directors, so each DD is now covering 2 districts.
- Set up new teams to offer Reablement to everyone coming fresh into the service, to help them get back on their feet and as independent as possible
- Set up locality based teams to support people with long term needs, and all those people will have a named case worker so they can go direct to the person responsible for their support. We have a Lichfield team and a Burntwood team, which will soon move to Burntwood.
- Worked with partners to increase use of universal services such as leisure centres and community groups so people can find activities closer to home and feel more a part of their community.
- Started projects to modernise the local authority provided services, such as focussing the in-house home care to provide short term reablement instead of long term care, from April 2011.
- Set up separate Learning Disability teams, which will work with young people through transition from the age of 14, and will also work closely with the NHS Learning Disability services.
- Delivered training for all front line practitioners on making assessments and support plans really personal and individual. This will make it easier for people to identify the things that are important to them, and make their own decisions about how to live their lives.

### 1. More on Integration

*Why?*

For 20 years, since the NHS and Community Care Act, we have been trying to join together the work of the NHS and Social Services, with varying degrees of success. We are jointly responsible for supporting adults with increasing levels of dependency, and there is a higher profile on the vulnerability of young children through well publicised cases, and more recently on disabled adults like Steven Hoskins and Fiona Pilkington. In high risk cases like these, as well as in the day to day job, it is essential that everyone works well together. In Staffordshire there have been attempts to join up certain services, such as NHS Intermediate Care, or locating social workers in GP

surgeries. Where these trials have succeeded, there is better communication, faster responses, less duplication and a better experience for the person concerned.

In 2010 the Dept. of Health announced that by April 2011 PCTs must lose their Provider functions - things like district nurses, health visitors, school nurses, community therapists. The decision in Staffordshire was to form one large Trust, combining South and North Staffordshire PCT Providers, and Stoke-on-Trent PCT Provider and to take the opportunity to include Staffordshire Social Care and Health. This will bring all their services together with single line management, common policies, performance, joint view of risk, agreed priorities, and eventually co-located neighbourhood teams.

#### *When?*

In April 2011 the Intermediate Care and Reablement services will combine to form a Community Intervention Service. These are the services that get people back on their feet after a fall, a stroke, or deterioration of a long term condition. They also support people on discharge from hospital, and there is new joint investment in reablement to avoid people being readmitted to hospital for the same problem, or indeed having to move into residential care straight from hospital without a chance to try managing at home with extra support

It is planned other adult care services in Staffordshire will integrate from 1st July. There could be a fuller integration to include services for vulnerable children at a future date.

The County Council will keep responsibility for Learning Disability specialist services which will expand to include the NHS Learning Disability services.

#### *How?*

The new organisation will be called Staffordshire and Stoke on Trent Partnership NHS Trust, and the recently appointed Chief Executive, Stuart Poyner, was CE of South Staffordshire PCT. There are several stages of approval through the Strategic Health Authority and the Dept of Health, being negotiated with SHA support. There are project groups working on operational issues, workforce issues, finance and governance to ensure all partners' responsibilities are covered. All existing front line social care staff will transfer into the new Trust under a TUPE arrangement, keeping their existing terms and conditions.

The new Trust will be responsible for delivering services, and the responsibility for Commissioning NHS services will remain with the PCT for the time being while it moves to GP Consortia. Some services will also be commissioned through the established Joint Commissioning Unit.

#### *Where?*

Initially teams will remain where they are, but there is a joint Estates group looking at all the assets held by PCTs and the County Council to plan future co-located sites.

## **2. Staffordshire Cares**

This is a new vision for offering a more preventive approach through better initial information so people can make their own arrangements directly. This will include local Information Points with posters and leaflets, One Stop Shops for face to face advice on services, and a single countywide contact number, both backed up by a Staffordshire Cares website with a directory of services.

## **3. Reablement Home Care**

From April 2011, the local authority home care service will provide short term care with a focus on recovery and rehabilitation, led by therapists, aiming to help people regain independence. This will be for up to 12 weeks, with no charge, and where it has been tried many people end up needing no help or far less help than at the outset.