

Environmental Health Key Activities and Outcomes 2013/14	12/13 Outturn
Activity	
<p>1. Food Safety</p> <p><i>No. of food establishments inspected in the last month that were a) broadly compliant and b) no. not compliant; compliance defined by FSA; c) total number of inspection visits made in the last month</i></p> <p><i>% all food establishments within the District which are broadly compliant</i></p> <p><i>a) Total number new premises start up sin the last month b) No of new food premises start ups in the last month which have been provided with regulatory advice that achieve 4* or above; also as a % of start ups</i></p>	<p>New measure 13/14</p> <p>94.82% compliant</p> <p>New measure 13/14</p>
<p>2. Environmental Protection</p> <p><i>No. of requests for service (complaints) received via Lichfield Connects</i></p>	<p>Top 6 complaints to Connects team <i>Noise 529</i> Dog - Strays 361 # Dog - Fouling 216 Dirty Premises 184 (e.g. fly-tipping, hoarding, refuse and vermin) Smoke 74 Odour 66 Total - 1585</p>
<p>3. Shift in Compliance - Food Safety</p> <p><i>Shifts in compliance (per month) i.e. .a. Number of premises improving from 0,1 & 2 to 3 or above rating. b. Number of 3 or above rated premises falling into the lower 0,1 & 2 rating.</i></p>	<p>New measure for 13/14</p>
<p>4. Dog Warden</p> <p><i>Statistics on dogs reported, collected and returned etc</i></p> <p><i>a. reported</i> <i>b. collected # (n.b this figure would not include the duplicate reports or dogs running as in a. that are not caught by Dog warden)</i> <i>c. taken to kennels in Stoke</i> <i>d. returned to owner</i> <i>e. collected by owner</i> <i>f. re-homed</i> <i>g. other</i> <i>h. current un allocated</i></p>	<p>a. 361 b. 168 c.62 d.79 e.28 f.29 g. .9 h. 23</p>

5. Licensing/Consents/Registrations/Permits

No. of licenses issues by type,

Taxi

- Vehicles
- Drivers
- Operators

147

164

22

- Horse Riding

4

- Pet Shop

3

- Dog/Cat Boarding

23

- Dog breeding

3

- Acupuncture

26

- Ear piecing

61

- Electrolysis

6

- Tattoo

10

- Reuse of info

1

- Zoo

2

- EP permits

46

- HMO's

4

- Caravans

1

- Street trading consents (inc occasion)

60

And

- Income achieved

£ 156,9109 (inc £7657 FSA grant)

<p>6. Pest Control</p> <p><i>Requests for pest control, broken down by type,</i></p> <p><i>Satisfaction reports completed (per quarter); % satisfied customers</i></p>	<p>Top 3 Rats 560 Mice 227 Wasps 110 Total all types (inc revisits) <u>1543</u></p> <p>90%</p>
<p>7. Planning applications</p> <p><i>Planning application consultations evaluated</i></p>	<p>416 total 178 initial 238 follow ups</p>
<p>8. Regulatory</p> <p><i>Enforcement actions e.g. FPN, cautions, notices</i></p> <p><i>Housing</i></p> <p><i>Public Health/Pest</i></p> <p><i>Dog</i></p> <p><i>Noise</i></p> <p><i>Taxi</i></p>	<p>Housing 68 Notices 2 cautions</p> <p>Pest 10 Notices</p> <p>Litter 1</p> <p>Smoke 2</p> <p>Duty of care waste/scrap collectors 21 Duty of care 4 FPN 2 prosecutions</p> <p>Dog: Fouling 10 Stray 9</p> <p>Noise 8 Stat Notices 1 summons/pending case</p> <p>Taxi 1 Appeal</p>

Food / Health and Safety (HSW)

Food

277 written warnings

29 Notices

2 Voluntary Closures

Pending cases

2 FH

1 HSW